

LICENSING SUB COMMITTEE - 7 APRIL 2011

**LICENSING ACT 2003 - (S51)
APPLICATION FOR A REVIEW OF PREMISES LICENCE (704/2)**

Name(s) and address(es) of applicants(s) requesting a review.
Western OCU Licensing Team Romsey Police Station 111 The Hundred Romsey Hampshire SO51 8BZ

Name and address of premises to be reviewed
Legends Cue And Sports Club First Floor 17 Market Place Ringwood Hampshire BH24 1AN

End of Statutory Objection Period: 11 March 2011

Review request received: Yes

Date of Hearing (if applicable) 7 April 2011

Date report completed: 15 March 2011

Date forwarded to Democratic Services: 15 March 2011

Resume of application	Location on report
<p>A request for review of the current Premises Licence by a Responsible Authority.</p> <p>A request was lodged by Hampshire Police on the 11 February 2011 for the review of the above premises based on the grounds of</p> <ul style="list-style-type: none"> • the prevention of crime and disorder • prevention of public nuisance • the protection of children from harm. <p>The premises have been identified as an area of concern by the police regarding high levels of crime and disorder. The conduct of poor management has had a detrimental effect on local businesses and residents nearby. The nominated Designated Premises Supervisor has failed to properly protect children from harm by allowing underage customers to consume alcohol without being challenged.</p> <p>There have been a succession of serious incidents involving crime and disorder, including a glassing where on arrival the police found staff cleaning up the spilt blood resulting in the loss of evidence at the scene.</p> <p>Police Officers have frequently attended the premises late at night and in the early hours of Saturday and Sunday mornings to deal with high levels of drink related problems or violent offences at closing time from customers.</p> <p>A further catalogue of events have continued from 2010 to date. Despite the hard work of Police officers attempting to work with the licenceholder/designated premises supervisor, offering advice, support and recommendations to improve the conduct and management of the premises, it has been to no avail.</p> <p>There have been clear breaches of the licensing objectives attached to this premises licence, this has had a detrimental effect on peoples quality of life who reside or work within the vicinity of the premises.</p> <p>It has become quite apparent that the nature of the business has changed significantly from a Snooker Club to a nightclub.</p>	<p>Appendix 1</p>

Responsible Authority	Brief Details of Responsible Authority Representations	Location on report
Police	Request for Review - grounds stated above	Appendix 2
Fire Service	No representations	
Trading Standards	No representations	
Social Services	No representations	
Pollution	<p>Support for the Review has been lodged by Environmental Health Pollution, submitting a witness statement dated 11 March 2011 whereby it has been stated that there has been significant noise nuisance until 02:00hrs in the morning causing disturbance to nearby residents from customers arriving and leaving the premises or remaining outside.</p> <p>As a result of several complaints from local residents, noise monitoring has been undertaken from an affected residential property. Results are detailed in the witness statement provided by Edward Vandyck SEHO, NFDC.</p>	
Health and Safety	No representations	
Planning	No representations	

Licensing Objective	Brief details of Interested Parties Representations	
Prevention of Crime and Disorder	There have been four additional written representations from local residents and further representation from the Town Council supporting the call for review of the Premises Licence relating to one or more of the licensing objectives listed below:	Appendix 3
Public Nuisance	Unsociable behaviour involving drunken youths in large numbers at the rear of the premises until the early hours of the morning, fighting, shouting, swearing.	
Public Safety	Nuisance from patrons shouting when arriving and departing from the premises. The noise begins at 23:00hrs and does not cease until at least 01:30hrs - 3am.	
Protection of Children from Harm	Litter and debris, cigarettes, broken bottles, glasses, urine, excrement and vomit which is unsightly and hazardous to health to local residents and visitors in the town.	

	Documents relating to the Licenceholder/DPS	Location on report
	<p>A letter was sent to Bindle Ltd (Licenceholder) of the premises on the 14 February 2011, advising in writing of the review application lodged by Hampshire Police and suggesting that direct contact is made to the Police to discuss the grounds of the review.</p> <p>The outcome at present, is unknown.</p> <p>At the end of the consultation period, further correspondence has been sent to the Licenceholder on the 15 March 2011, outlining the representations received by this department during the consultation period.</p> <p>No contact has been made by the licenceholder to this office (Licensing Services) at any time during the consultation period regarding the requested review.</p>	Appendix 4

Observations from Licensing Services	Location on report
<p>The premises licence was previously converted from a former Justices On Licence with conditions under the licensing Act 1964 back in 2005, held then by Legends Cue & Sports Club Limited.</p> <p>At this time, the application described the premises as a proprietary members club situated on a 1st floor comprising of a large open room mainly laid out with pool and snooker tables. Seating area with a large flat screen tv used to show mainly live sports events and music channels. The bar would serve both alcoholic and non alcoholic drinks and food. There was no outside drinking area.</p> <p>A variation of the premises licence was subsequently lodged in October 2005, requesting a variation to the hours for the sale of alcohol and to add films, indoor sports, live and recorded music and things of a similar description, facilities for music and dancing and late night refreshments during the same hours as for the sale of alcohol and for an additional 30 minutes on Fridays, Saturdays, Bank holiday Sundays, New Years Eve and Christmas Eve from 19:00hrs onwards.</p> <p>There was no request to remove membership conditions from the licence.</p> <p>Whilst there was an objection lodged by Environmental Health Pollution, an agreement was eventually reached for conditions to be attached to form part of the operating schedule relating to the prevention of public nuisance.</p> <p>A licence was subsequently issued following the variation of the licence.</p> <p>The premises are currently provides the following activities and hours:</p> <p>B) Films, C) Indoor Sporting Events Monday - Friday and Sunday 10:00hrs - 24:00hrs, Saturday 10:00hrs - 02:00hrs.</p> <p>E) Live Music Thursday - Saturday 19:00hrs - 23:00hrs.</p> <p>F) Recorded Music Thursday - and Sunday 19:00hrs - 24:00hrs, Friday and Saturday 19:00hrs - 01:00hrs.</p> <p>H) Anything similar to Live music, Recorded Music, Thursday 19:00hrs - 24:00hrs, Friday and Saturday 19:00hrs - 01:00hrs.</p> <p>I) Facilities for Making Music J) Facilities for Dancing Monday - Thursday and Sunday 10:00hrs - 24:00hrs, Friday and Saturday 10:00hrs - 02:00hrs.</p> <p>L) Late Night Refreshment Monday to Thursday and Sunday 23:00hrs - 24:00hrs, Friday and Saturday 23:00hrs - 02:00hrs.</p> <p>M) Supply of Alcohol On and Off</p>	

Monday to Thursday and Sunday 10:00hrs - 24:00hrs, Friday and Saturday 10:00hrs - 02:00hrs.

Opening Hours for the premises:

Monday to Thursday and Sunday 10:00hrs - 24:00hrs, Friday and Saturday 10:00hrs - 02:00hrs.

The operating schedule for the premises states:

General

To continue to operate as a members only club, selling alcohol only to members and their bona fide guests and to members of visiting clubs and/or associations.

The Mandatory conditions imposed under the Licensing Act 2003 will continue to apply.

Prevention of Crime and Disorder

To maintain a CCTV system that operates both internally and externally to provide coverage of the car park and the alley leading to the car park and the clubs entrance.

To maintain a door entry system to prevent unauthorised persons from gaining admission to the premises.

To provide a door supervisor (who will be SIA registered) on any occasion when regulated entertainment in the form of live or recorded music is to be provided beyond midnight from 22:00hrs until the premises close.

Public Safety

To maintain a fire alarm system as recommended by the Fire Brigade.

To limit the total number of persons in the premises to such number as may be agreed by Hampshire Fire and Rescue Service from time to time.

Prevention of Public Nuisance

At all times that regulated entertainment involving live or recorded music is being provided:

Ensure that all doors and windows are kept shut, save for access and egress.

Monitor noise levels so as to ensure that no nuisance is caused to the occupiers of any noise sensitive premises and in particular to ensure that after 23:00hrs, noise from music is only barely audible at the exterior boundary of any such premises so that it would be inaudible inside.

To respond immediately to any complaint that may be made about noise from music.

Prominently display appropriate signage asking patrons to leave quietly.

To have in place a system whereby if valid complaints are made about a member or guest concerning their behaviour in the vicinity of the premises, to revoke that individuals membership and/or to refuse admission to that person to the premises for a period of at least three months and to keep records of the same.

Prior to 23:00hrs, music and noise emanating from the premises whilst audible is so low that distinct tunes, lyrics, musical instrument and any base beat cannot be recognised at the agreed point shown by a red hashed line on the attached map.

After 23:00hrs, music and noise emanating from the premises shall be inaudible at the agreed point shown by a red hashed line on the attached map.

Following assessment by Officers from Environmental Protection, New Forest District Council, the agreed monitoring point will act as a proxy assessment for the closest neighbouring dwelling which shares a party wall with the premises, in order to achieve levels outlined in conditions 1 and 2 within the dwelling.

The assessment outlined in conditions 1 and 2 is only an accurate assessment when the air vent behind the disco unit is open. The club will install an easily removable cover/muffle for this vent, so that it can be open to carry out monitoring for this process, but closed at all other times to reduce the noise being emitted from the club. This will always be fitted after 23:00hrs.

Volume level settings agreed in consultation with Environmental Protection, New Forest District Council will be used as a guide to ensure that conditions stated above are met. If this arrangement proves ineffective in achieving compliance with conditions 1, 2 or 3, a noise limiter will be employed at the premises, which shall be set at levels agreed with Environmental Protection, New Forest District Council.

Protection of Children from Harm

The statutory conditions with regard to children shall apply.

Otherwise, children will be allowed to access to the premises when they are open save that no child shall be admitted to or allowed to remain on the premises if any entertainment is being provided which might involved or include adult material.

The premises will operate a proof of age scheme.

All gaming machines will be kept in places where there is a direct line of sight from the bar to ensure that they are not used by persons under age.

No children shall be permitted to become a junior members of the club unless aged 14 or over.

Adult Entertainment/Services

Adult entertainment or services, activities, other entertainments or matters ancillary to the use of premises that may give rise to concern in respect of children are: The playing of films, videos and DVD's.

Adult entertainment will not feature on a regular basis but on occasions cabaret and comedy nights might include constant which may be considered unsuitable for children. If it is envisaged that such a performance will take place, children will not be permitted on the premises.

Conclusion

The Licensing Sub-Committee must, having regard to the representations, take such measures as it considers necessary to promote the licensing objectives. These being:

- The Prevention of Crime and Disorder;
- Public Safety;
- The Prevention of Public Nuisance;
- The Protection of Children from Harm

Recommendations

In making a determination please consider the following steps:

- To modify the conditions of the premises licence;
- To exclude a licensable activity from the licence;
- To remove the Designated Premises Supervisor;
- To suspend the licence for a period not exceeding three months;
- To revoke the licence;
- To take no action in this matter.

Further Information:

Paul Weston
Licensing Officer
Licensing Services
Tel: 023 8028 5449
Fax: 023 8028 5596
Email: paul.weston@nfdc.gov.uk

Background papers:

Licensing Act 2003
Section 182 Guidance
NFDC Licensing Policy

Licensing Act 2003

Premises Licence

Issued under Section 24 of the above Act

Premises Licence Number	704/2
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Part 1 - Premises Details

Postal address of premises, or if none, ordinance survey map reference or description	
Legends Cue And Sports Club First Floor 17 Market Place Ringwood Hampshire BH24 1AN	Map Ref (E): 414572.572961333 Map Ref (N): 105239.297473543 UPRN: 10007464106
Telephone Number: 01425 471070	

Where the licence is time limited the dates
This licence is NOT time limited

Licensable activities authorised by the licence
B) Films C) Indoor Sporting Events E) Performance of Live Music F) Recorded Music H) Entertainment of a similar description to that falling within (e), (f) or (g) I) Provision Of Facilities For Making Music J) Provision Of Facilities For Dancing L) Late Night Refreshment M) Supply of Alcohol

The times the licence authorises the carrying out of licensable activities									
B) Films		Exhibition of films may take place:	<table border="1"> <tr> <td>Indoors</td> <td>Y</td> </tr> <tr> <td>Outdoors</td> <td></td> </tr> <tr> <td>Both</td> <td></td> </tr> </table>	Indoors	Y	Outdoors		Both	
Indoors	Y								
Outdoors									
Both									
Day	Start	Finish	Further details:						
Mon	10:00	24:00	A large screen tv is normally used to show live broadcastss but may on occasions be used to show films, videos (in particular music videos) and DVD's or similar formats						
Tue	10:00	24:00							
Wed	10:00	24:00							
			Seasonal variations:						
Thur	10:00	24:00							
Fri	10:00	24:00							
			Non standard timings:						
Sat	10:00	02:00	Films are permitted on Bank Holiday Sundays, Christmas Eve and New Years Eve from 10:00hrs to 02:00hrs the day following						
Sun	10:00	24:00							


 Disability Helpline
 01425 656096

Minicom/Text: 023 8028 5416

H) Anything of a similar description to that falling within (e), (f) or (g)			Type of entertainment you will be providing: Cabaret style entertainment may be provided on occasions, including comedy nights and discos as well as quiz night which may involve music quizzes		
Day	Start	Finish	This entertainment may take place:	Indoors	Y
Mon				Outdoors	
				Both	
Tues			Further details:		
Wed					
Thurs	19:00	24:00	Seasonal variations:		
Fri	19:00	01:00			
Sat	19:00	01:00	Non standard timings:		
Sun			Anything of a similar description to that falling within E), F) or G) is permitted on Bank Holiday Sundays, Christmas Eve and New Years Eve from 10:00hrs to 01:00hrs the day following		

I) Facilities for making Music			Description of the facilities for making music you will be providing: The premises may provide disco equipment, juke boxes, music videos, karaoke machines and sound systems. Whilst these would be available at all times the premises are open, they would normally be used only in conjunction with recorded or live music provided as entertainment.		
			This entertainment will take place:	Indoors	Y
				Outdoors	
Day	Start	Finish	This entertainment will take place:	Indoors	Y
Mon	10:00	24:00		Outdoors	
				Both	
Tue	10:00	24:00	Further details:		
Wed	10:00	24:00			
Thur	10:00	24:00	Seasonal variations:		
Fri	10:00	02:00			
Sat	10:00	02:00	Non standard timings:		
Sun	10:00	24:00	Facilities for Making Music are permitted on Bank Holiday Sundays, Christmas Eve and New Years Eve from 10:00hrs to 02:00hrs the day following		

The opening hours of the premises			
O) Opening Hours			
Day	Start	Finish	Seasonal variations:
Mon	10:00	24:00	
Tue	10:00	24:00	
Wed	10:00	24:00	
			Non standard timings:
Thur	10:00	24:00	The premises may open on Bank Holiday Sundays and Christmas Eve from 10:00hrs to 02:00hrs the day following.
Fri	10:00	02:00	
Sat	10:00	02:00	On New Years Eve the premises may remain open from the end of permitted hours to the start of permitted hours on the following day (or, if there are no permitted hours on the
Sun	10:00	24:00	following day, midnight on 31 December)

Where the licence authorises supplies of alcohol whether these are on and/or off supplies:
 Alcohol is supplied for consumption both ON and OFF the premises

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Bindle Ltd
 Flat 1
 Hazel Court
 119 Broadway Lane
 Bournemouth
 BH8 0AB

Telephone: 01425 471070

Email:

Registered number of holder, for example company number, charity number (where applicable)

07223431

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Nicola Louise Binden
 Flat 1
 119 Broadway Lane
 Bournemouth
 Dorset
 BH8 0AB

Telephone:

Email:

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

BH13511
 Bournemouth Borough Council

- (ii) any occasion within paragraph 8(3)(d) of that Schedule (occasions prescribed by regulations under that Act).
- (3) For the purposes of this section:
- (a) "security activity" means an activity to which paragraph 2(1)(a) of that Schedule applies, and
 - (b) paragraph 8(5) of that Schedule (interpretation of references to an occasion) applies as it applies in relation to paragraph 8 of that Schedule.

Where licence authorises supply of alcohol:

- (1) No supply of alcohol may be made under the premises licence:
- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- (2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

(Additional Conditions with effect from 6 April 2010)

1. (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children—
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
 - (d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on—
 - (i) the outcome of a race, competition or other event or process, or
 - (ii) the likelihood of anything occurring or not occurring;
 - (e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.

7 Prominently display appropriate signage asking patrons to leave quietly.

To have in place a system whereby if valid complaints are made about a member or guest concerning their behaviour in the vicinity of the premises, to revoke that individuals membership and/or to refuse admission to that person to the premises for a period of at least three months and to keep records of the same.

Prior to 23:00hrs, music and noise emanating from the premises whilst audible, is so low that distinct tunes, lyrics, musical instruments and any base beat cannot be recognised at the agreed point shown by a red hashed line on the attached map.

After 23:00hrs, music and noise emanating from the premises shall be inaudible at the agreed point shown by a red hashed line on the attached map.

Following assessment by Officers from Environmental Protection, New Forest District Council, the agreed monitoring point will act as a proxy assessment for the closest neighbouring dwelling which shares a party wall with the premises, in order to achieve levels outlined in conditions 1 and 2 within that dwelling.

The assessment outlined in conditions 1 and 2 is only an accurate assessment when the air vent behind the disco unit is open. The club will install an easily removable cover/muffle for this vent, so that it can be open to carry out monitoring for this process, but closed at all other times to reduce the noise being emitted from the club. This will always be fitted after 23:00hrs.

Volume level settings agreed in consultation with Environmental Protection, New Forest District Council will be used as a guide to ensure that conditions stated above are met. If this arrangement proves ineffective in achieving compliance with conditions 1, 2 or 3, a noise limiter will be employed at the premises, which shall be set at levels agreed with Environmental Protection, New Forest District Council.

e) The protection of children from harm

The statutory conditions with regard to children shall apply.

Otherwise, children will be allowed access to the premises when they are open save that no child shall be admitted to or allowed to remain on the premises if any entertainment is being provided which might involve or include adult material.

The premises will operate a proof of age scheme.

All gaming machines will be kept in places where there is a direct line of sight from the bar to ensure that they are not used by persons under age.

No children shall be permitted to become a junior member of the club unless aged 14 or over.

Schedule of Conditions attached to a Part A Premises Licence Embedded Restrictions transferred from the Licensing Act 1964

ON LICENCE

Permitted Hours

Alcohol shall not be sold, supplied, consumed in or taken from the premises except during permitted hours.

- g) On New Year's Eve from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day (or, if there are no permitted hours on the following day, midnight on 31st December).

APPENDIX 1

LICENSING
SERVICES

11 FEB 2011

RECEIVED

Application for a Review
of the premises licence at;

Legends Cue & Snooker Club Ringwood

Under Section 51 of
The Licensing Act 2003

Responsible Authorities

- Premises Licence Holder – Bindle Ltd
- Licensing Section – New Forest District Council
- Hampshire Fire & Rescue Service
- Environment & Health Service
- Planning Service
- Trading Standards Service
- Hampshire County Council Children's Services

Contents

1 – G90 – Application for the review of a premises licence

Annex

A – Impact Statement

B – Resident Statements

C – Street Scene & Enforcement Manager Statement

D – PS Barry Statement

E – PC Waller Statement

F – Occurrence Summary (RMS)

G – PS Adams Statement

H – Photographs of blood stained van (Warning; graphic image)

I – PC Willson Statement

J – PC Skinner Statement

K – Letter sent to DPS following a licensing visit on 15th September 2010

L – Letter sent to DPS following a licensing visit on 19th May 2010

Documents marked RESTRICTED have been edited where necessary to remove personal data allowing them to be used in these proceedings.

Hampshire Constabulary will also use other documents and information from police witnesses and records to support this application.

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**G90 Application for the review
Of a premises licence**



Application for the review of a Premises licence or Club Premises certificate under the Licensing Act 2003

Before completing this form, please refer to FPP 07001 (Licensing (Licensing Act 2003))

I Sergeant T.M. Adams, on behalf of the Chief Officer of Hampshire Constabulary, (Insert name of applicant)

[X] Apply for the review of a premises licence.

[] Apply for the review of a club premises certificate. (Select as applicable)

Premises or Club Premises details

Table with 2 columns: Postal address of premises, Postcode (if known). Legend's Cue & Sports Club, 1st Floor, 17 Market Place, Ringwood, Hampshire, BH24 1AN.

Name of premises licence holder or club holding club premises certificate (if known) Bindle Ltd

Number of premises licence or club premises certificate (if known) 704/2

Details of responsible authority applicant

Form with fields for Mr/Mrs/Miss/Ms/Other title/Rank, Surname (Adams), First Names (Tim), Current postal address (6 OCU Licensing Team, Romsey Police Station, 111 The Hundred, Romsey, SO51 8BZ), Daytime telephone number (08450 454545 ext 734-174), E-mail address (western.licensing@hampshire.pnn.police.uk).

Hampshire Constabulary is a responsible authority and the applicant has the delegated authority of the Chief Officer of Police in respect of his responsibilities under the Licensing Act 2003

18



Application for the review of a Premises licence or Club Premises certificate under the Licensing Act 2003

This application to review relates to the following licensing objective(s)

- | | |
|---|-------------------------------------|
| | <i>Select one or more boxes</i> |
| 1) The prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) Public safety | <input type="checkbox"/> |
| 3) The prevention of public nuisance | <input checked="" type="checkbox"/> |
| 4) The protection of children from harm | <input checked="" type="checkbox"/> |

Please state the grounds for review which must be based on one or more of the licensing objectives together with supporting information:

Hampshire Constabulary seeks a review of the premises licence in respect of Legends Cue & Snooker Club due to the disproportionately high levels of crime and disorder associated with the premises. The conduct and poor management of customers has a detrimental effect on local businesses from criminal damage to vomiting on footways and in shop doorways. Local residents are subject to noise disturbance late at night and customers urinating in the alley which leads to the premises. The Designated Premises Supervisor (DPS) has failed to properly protect children from harm by allowing underage customers to drink alcohol with out being challenged.

Legends Cue & Snooker Club is situated in Market Street, Ringwood above the Keskins take-away and Cancer Research shop. The club is accessed via a side alley which leads to an area of hard standing at the rear of the shops. This alleyway is also used to access a small residential development called The George Mews.

Legends was originally a snooker/pool venue which held a Justices' on licence and operated "traditional" permitted hours. The licence was converted in August 2005 with the introduction of the Licensing Act 2003. The original application described the club as;

"a Proprietary Members' Club situated on the 1st floor comprising a large room mainly laid out with pool and snooker tables. Seating area with large flat screen television used to show mainly live sports events but also music channels and the like. Bar serving both alcoholic and non-alcoholic beverages and food. There is no outside drinking area and the premises benefit from a full Justices' On-Licence which is subject to conditions"

The application included the rules of the club relating to membership and conditions of entry. The capacity was limited to 60 persons and the operating schedule stated that;

".....the primary purpose of the premises is to operate as a snooker club rather than the sale of alcohol"

In October 2005 (and before the new licence was issued) an application was submitted applying to vary the licence to extend the permitted hours for the sale of alcohol until 23.45hrs Sundays to Thursday and until 01.30hrs the following day on Fridays and



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

Saturdays. In addition the application added the following categories of licensable activity; Films, indoor sports, live and recorded music (and things of a similar description), the provision of facilities for music and dancing and late night refreshment. The terminal hours for these activities were midnight Sunday to Thursday and on Friday and Saturday until 02:00hrs the following day. The existing clubs rules still applied.

It can be seen that over the last few years the venue has transformed from a being snooker club with the playing of snooker and pool as the primary purpose with the sale of alcohol an ancillary activity to a situation where, at weekends particularly, the premises is, effectively, a nightclub and late night drinking venue.

The venue's current website describes it as;

"...an entertainment venue at weekends including Live Music, Karaoke and Discos."

It also states that in July 2010 Legends has been refurbished;

"...to include a new dedicated dance floor area, with a stage area and pole to give a more night club atmosphere for the weekends and of course Legends is open till 1:30am!!!!!"

Over the last few months there has been a succession of serious incidents including a glassing where on police arrival staff were cleaning up the spilt blood resulting in the loss of evidence from the crime scene. The Sector Inspector wrote in his report "I am concerned with reports that evidence was lost/removed before police attendance....as this could have assisted with our enquiries. I note that no scene was preserved for this reason"

Officers are regularly required to attend the premises late at night and into the early hours of Saturday and Sunday mornings to deal with high levels of drink related problems or violent offences, especially linked to closing time and the dispersal of customers. An impact statement has been written by the local Police Inspector 24184 Douglas in relation to the impact that Legends Snooker Club has on local policing and community issues. The statement can be located in Annex A.

The unacceptable levels of crime and disorder associated with the premises have resulted in numerous complaints from local residents of noisy, rowdy and inconsiderate behaviour. New Forest District Council Environmental Health Officers have continued to investigate complaints and monitor noise disturbance. Please refer to Annex B to view statements from local residents whose quality of life has been affected by Legends Cue & Snooker Club.

Council street cleaning staff have noticed a rise in the incidents of vomiting on public footpaths and in shop door ways around the Market Place over recent months. In addition the number of incidents of broken bottles and beer glasses has increased from occasional to regular especially following Thursday, Friday and Saturday nights. This poses a significant health risk to the public as well as to the staff engaged in the cleansing operation. New Forest District Council Street Scene & Enforcement Manager has provided a statement and exhibits which can be located at Annex C



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

Officers from Hampshire Constabulary have engaged with the premises management over a protracted period and attempted to work with them to prevent breaches of the Licensing Act 2003 and to promote best practice. Please see PS Barry's statement at Annex D which outlines her interaction with the premises over the past year.

PC 2774 Waller, who has worked in Ringwood for 8 years and been the town beat officer for 3 years, has provided a statement which can be located at Annex E.

A schedule of incidents, police visits and support offered has been prepared and can be found at Annex F

When people are arrested for offences within the premises or linked to it they invariably have to be held in police cells overnight due to their high level of intoxication. The victims are also often unable to provide statements because they are too intoxicated. As well as the initial abstraction of officers to deal with the incident on the night it also has an affect on the policing levels for the following day; committing officers with interviews, tracing witnesses, and obstructing them from dealing with other matters arising in the community.

Although CCTV is installed at the premises officers report that the image quality is poor and there are areas within the premises which are not covered. For example an incident occurred on Saturday 28th August 2010 where a male was head butted and received a deep bite wound to his finger whilst in the club – this was not captured on the premises CCTV.

Recently a serious assault occurred but the investigating officer has been unable to view the recording in real-time and it has had to be sent to our imaging department for processing resulting in a 10 week delay to this critical aspect of the investigation.

At 01:21hrs on Saturday 6th February 2010 police were called to the club by South Central Ambulance Service. One of their first responders had called for assistance as a male who had punched a mirror inside of the club and injured his hand had become violent and tried to hit their member of staff. The offender was extremely drunk and had been drinking in Legends prior to the incident. He had to be taken to hospital by ambulance for treatment due to serious lacerations to his hand. Despite a considerable amount of Police and Health Service resources being used and the resultant costs to the tax payer the DPS (who was not present on the night and had left her sister in charge), declined to support a prosecution.

Following a series of further incidents PS Barry and PC Warren met with the DPS at the premises on 19th May 2010. PS Barry found that staff who did not hold a personal licence had not been authorised to sell alcohol and there was poor record keeping in relation to members signing guests in. The DPS also mentioned that the toilets were prone to criminal damage and she suspected there was drug use within them.

PS Barry made the following recommendations;

- To provide a written authority by yourself to those staff not holding a personal licence to sell alcohol.
- Refresher training to be conducted every 3-6 months and for this to be recorded.
- For all staff to record the refusals that they make and incidents to note,



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

- The guest log to be kept in a correct and proper manner.
- To increase toilet checks and random searches.

At 00:45hrs on Saturday 28th August 2010 police attended Legends on a high visibility reassurance visit. Officers spoke with the DPS who failed to advise them that there had been an assault inside of the premises in which a male was head butted and had his finger bitten, the males had been ejected and caused a further disturbance in the street. The assault only came to light when the officers were advised by a member of the public. The offender was known to the DPS as she had already banned him from the premises for head butting another customer the week before. This incident was also not reported to the police.

At 00:30hrs on Sunday 5th September 2010 officers were on patrol when they saw a fight spilling out of Legends. A male was identified to them who was suspected of causing a serious injury to another customer inside. The officers were surrounded by the suspect's friends and one started pulling at the officer's body armour to help her friend escape. Due to the hostility of the crowd the officers had to call for reinforcements. Two people had been assaulted but the police had not been called to the incident, the two offenders and two victims had simply been ejected from the club at the same time. The attending officers observed that many of the people coming out of the club were drunk. The male offender admitted he had been so drunk he had been sick in the toilets at Legends. He had to be kept in custody overnight before he was sober enough to be dealt with. In interview he said on a scale of 1 – 10 with 10 being drunk he scored himself as 10.

On 21st September 2010 Insp. Douglas, PS Barry and Mr Curran (NFDC Licensing Enforcement Officer) met with the DPS. PS Barry was concerned that the poor record keep of guests signing in book remained unaddressed and staff training records were inadequate. Recent incidents of crime and disorder were discussed and it was noted that a number of them had not been recorded in the premises incident/refusals log. PS Barry also advised the DPS of a complaint of broken glass in the alleyway and that the management of the smokers remained un-resolved. The following actions were agreed;

- Refresher training to be conducted every 3-6 months and for this to be recorded. (Previously recommended and not progressed)
- The guest log to be kept in a correct and proper manner. (Previously recommended and not progressed)
- To secure another personal licence holder on staff.
- Introduce a further incident/log book to be maintained by the door staff. Both logs to be kept in a correct and proper manner.
- Introduce a new SIA registered door management team.
- No glasses to be allowed off of the premises.
- Introduce a condition of last entry by 00:30 (later amended to midnight in consultation with Environmental Health Officers).



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

On 1st October 2010 a multi agency meeting was held to discuss continuing problems associated with Legends. The key points raised were:

- Environmental Health had received noise complaints from residents living around the Legends Snooker and Nightclub
- Peak times for noise were between 00:30 and 02:00 with a peak around 01:30.
- Environmental Health Officer had carried out monitoring and confirmed that noise emanating from people leaving the club was of an unsatisfactory level
- Environmental Health were in a "support phase" moving to an enforcement phase
- Smoking in the shelter provided had now ceased with smokers/ leavers from the club being escorted by the door keepers through the alleyway to the Market Square. However this still leads to noise in the form of "loud voices" which upsets nearby residents.
- Police officers to conduct checks at the weekends.

At 22:30 hrs on 1st October 2010 whilst conducting the first of the weekend checks, a member of door staff was found working at the premises whose SIA licence had been revoked. The Security Industry Authority (SIA) suspended his licence in October 2008 and subsequently revoked it in November 2009 following his conviction for an assault. This is a clear breach of one of the mandatory conditions attached to premises licences which requires that any individual at a premise who is carrying out a security activity must be licensed by the Security Industry Authority. A male has subsequently appeared in court and on 18th January 2001 was convicted of an offence under the Private Security Industry Act 2001 in respect of this.

At 23:30hrs on Saturday 16th October 2010 PS Barry and PC Waller carried out a visit at the premises, during the visit Iontrack swabs were taken from both the ladies and gents toilets. They were tested by the Iontrack Itemiser machine by PS Adams with resulted in a positive reading for cocaine in the gents toilets of 3.0. Please refer to PS Adams' statement located at Annex G.

At 00:10hrs on Saturday 30th October 2010 an officer visited the premises and saw that there was a person with an alcoholic drink by the bar. That person was actually a member of staff who the officer described as being drunk.

On 9th December 2010 a further meeting was held with the DPS, the new head of security was also present. Partner Authorities agreed that there had been some improvement during the time they were being closely supervised by police. A new door management company had taken over and there appeared to be progress in the recording of incidents. The record keeping of membership and guest admittance had also improved. The DPS put forward proposals to vary the licence to remove the need for customers to be members as she claimed that the signing in procedure was causing a noise nuisance. A long term business proposal was disclosed to vary the licence at the premises to extend licensable activities to 03:00hrs.

Between 20:00hrs and midnight on 11th December 2010 Legends' security firm deployed two passive drug dogs at the main entrance. PC Waller noted that it significantly reduced the number of customers going to the club and many of the regular patrons went elsewhere



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

due, it appeared, to the presence of the drugs dog. One handler found cannabis near the fire escape and when officers walked with the dog handler to the front of the club via the alleyway small bags cannabis were found discarded. The officer stated that the DPS was not very happy about the dog deployment as it obviously had an adverse effect on the business.

At 02:00hrs on Sunday 19th December 2010 a female was found collapsed in the High Street; she was very drunk and extremely cold. An ambulance was called and she had to be taken to Royal Bournemouth Hospital. The female stated that she had been in Legends all evening.

In the early hours of Saturday 1st January 2011 police we called to an incident where two people had been stabbed, one of them received life threatening injuries. The alleged offender had been drinking in Legends prior to the incident and was described as being drunk whilst in there.

At 00:09hrs on Saturday 15th January 2011 Police were called to a serious public order incident at Legends following a fight involving four persons and reports that someone had been stabbed. One victim received a wound to his arm having been glassed; another received serious facial injuries. Several arrests were made including a male who had armed himself with snooker balls in a sock. One of those arrested in the club was only 17yrs old. In interview one of the suspects stated that prior to entering the premises he had drunk 4 Vodka Redbulls and whilst in the club had a further 5-6 double Vodka Redbulls and 3 or 4 Jägerbombs (which is a shot of Jägermeister in to a glass of Red Bull). The attending officers stated that there were around 100-120 people in the premises and described many customers as being very drunk.

One of the males arrested became violent whilst being transported to Lyndhurst Police Station and smeared blood all over the rear cage of the van (see annex H) this resulted in the vehicle having to be taken out of use until it could be deep cleaned and decontaminated. The duty Inspector was concerned that evidence which could have assisted with enquiries was lost / removed before Police attendance (staff cleaning up blood etc). The Inspector felt that the DPS was 'in denial' when he explained his concerns in relation to her drunken clients who had been recently associated with being in her premises, and then committing acts of violence or damage. He explained that the police would be continuing with licensing compliance checks and that she would see an increased Police presence.

PC 1293 Willson has provided a statement in which he outlines the problems caused by customers from the club including a drunk female who he had to arrest for a public order offence. The female had been drinking in the town and had ended up in Legends where she stayed until closing time and left in a drunken state, causing a disturbance in the street which led to her arrest. He attended the serious incident on 15th January 2011 and describes there being 100 or so people in the club who were "obviously very drunk" and how the incident had not been reported immediately and that a lot of broken glass and blood had been cleaned up by the staff before the police were called.

PC 24261 Skinner, who was also despatched to the incident on 15th January, describes seeing a drunken female slumped at the bar and how the atmosphere in the club was tense with several patrons clearly upset by the police presence. The officers' statement can be



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

It is an offence, liable on conviction to a fine up to level 5 on the standard scale, under Section 158 of the Licensing Act 2003 to make a false statement in or in connection with this application

Signature of Officer Completing

Name	T.M. Adams	Collar Number:	1634
Signature:	_____	Date:	10/02/2011

Signature of Authorising Officer (Inspector or above)

Name	J. Wilson	Collar Number:	5409
Signature	_____	Date:	10/02/2011

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Impact Statement

Impact Statement

Legends Snooker Club **Ringwood**

This document has been written to represent opinion of the local Police Inspector in relation to the Community Impact that is influenced by this establishment.

I have only been in post for a year but as soon as I arrived I became aware of a history of disorder associated with Legends, and indeed the regular deployment of Police officers at weekends to address regular incidents. In fact the whole of the Safer Neighbourhood Teams from both Ringwood and Fordingbridge are required to work until 02.00hrs every Friday and Saturday purely to address regular public order.-this takes them away from their core tasks of engagement with the whole of the New Forest North community in the mornings on these weekends.

I attended licensing intervention meetings with the management and partnership agencies in the summer of 2010 following violent assaults on the premises. It immediately became apparent that the membership scheme was failing as it was regularly abused permitting unknown drunken clientele entering late in the evening. In addition as the Club is the only premises to have a late licence in Ringwood and the surrounding areas, it becomes an attraction for late night drinkers who use the facility to maximise their alcoholic intake before continuing their evening outside in the Market Square. The result of poor management has been complaints of excess noise, fighting in the streets, damaged shop windows, litter, urinating in public etc.

I have received complaints form local Councillors, members of the public and enquiries from the Press following incidents that have been reported to us. I have had officers assaulted on numerous occasions when called to deal with drink fuelled confrontations.

We have conducted regular licensing compliance checks to try to assist management but the incidents have continued, and more worrying the Club has now been linked to a near double fatality (stabbing) on New Years Eve where those involved had become excessively drunk in the Club. Last weekend a male was eventually ejected in a very drunken state, who went on to injure himself in an incident which we originally dealt with as another stabbing.-this same male was arrested from the Club two weeks previously, again in a excessively drunken state having

assaulted another outside the Club, causing over £16,000 worth of damage to a shop window in the process.

Concerns over increasing public order problems have now necessitated regular weekend visits from our Force Support Teams who are on standby to cover problems in the whole of Hampshire Constabulary- a further draw on Police resources.

I have to conclude that at the weekends this establishment is no longer fit for the intended purpose of providing a snooker playing environment for local people. It has become a local nightclub in every way and its extended licensing hours have led to incidents of serious violence and disorder, necessitating a disproportionate deployment of Police resources in order to address associated incidents. Even with this input the effect on the local community has been significant and negative. Community tensions are high and there is an expectation that local partners will impose sanctions with minimum delay to restore order to Ringwood Town Centre.

**Inspector 24184 J Douglas
2011**

04 February

A N N E X B

Resident Statement



RESTRICTED (when complete)

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN:

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Statement of: [Redacted]

Age if under 18: C18 (if over 18 insert 'over 18')

Occupation: Retired Company Director

This statement (consisting of 5 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: [Redacted] Date: 24th February 2011

Tick if witness evidence is visually recorded (supply witness details on rear)

I am the above named person and I live with my wife at [Redacted] The George Mens Burgess House, one of ten houses and seven flats in a gated community. Access is gained to the ~~area~~ community via the Market Place, Burgess town centre. The residents share the access with several businesses in the Market Place, one of them being Legends Cae and Sports Club.

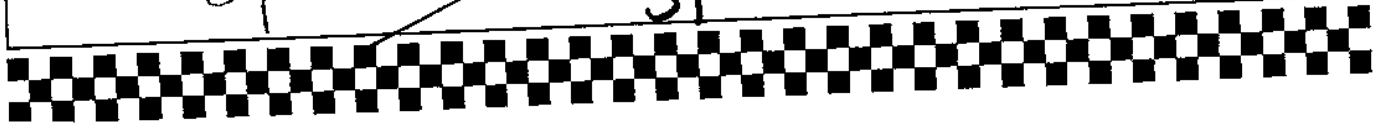
This statement is about the habitual noise nuisance and associated rowdy behaviour that has left my wife and I prisoners in our home. Such is the extent of the nuisance and the fear it causes us we live a curtailed existence at the weekends.

Signature: [Redacted]

Signature witnessed by:

PTO

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HAMPSHIRE CONSTABULARY

MG11C

RESTRICTED – For Police and Prosecution Only

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Page No. : 1

Continuation of Statement of: [REDACTED]

URN				
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My wife [REDACTED] and I moved to our address on 27.8.2009.

We previously lived in Middlessex and decided to move due to health reasons. My wife has emphysema and a more rural location was considered desirable for the better air quality. Of equal importance it was to live closer to my daughter, son-in-law and grandson, who live in Bournemouth. We now live twenty minutes away from them. It was our plan that we could assist with the childcare of our grandson and occasionally have him overnight to stay with us.

When we bought our home, we noted that there was a snooker and sports club nearby. We had no idea that this venue was in fact a night club with a late night licence.

The very first weekend of being in our home we became aware of exactly what kind of premises Legent's is.

Signed: [REDACTED]

Signature witnessed by: _____





HAMPSHIRE CONSTABULARY

MG11C

RESTRICTED – For Police and Prosecution Only

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Page No. : 2

Continuation of Statement of: [REDACTED]

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My wife and I usually retire to bed at about eleven pm. We were awoken shortly after at approximately eleven pm. The noise nuisance usually goes on into the night the most intrusive noise usually being between one am to four about one forty five.

It is difficult for me to be specific about individual incidents. This is because the nuisance is habitual. There really is no respite. I cannot recall a Friday or Saturday evening in which our peace has not been disturbed.

There are two types of noise, the general ~~that~~ noise that wakes us and then there is the screaming and shouting. The screams of people screaming. The latter type of noise is very frightening and upsetting.

There was a weekend shortly after we had moved in when our grandson came to play. He was about 6 or 7

Signed: [REDACTED]

Signature witnessed by





HAMPSHIRE CONSTABULARY

MG11C

RESTRICTED – For Police and Prosecution Only

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Page No. : 3

Continuation of Statement of : [REDACTED]

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years old then. [REDACTED] came to stay on the Thursday night which was fine but when Friday came he was woken up by ~~the~~^a disturbance. [REDACTED] was very upset and we ended up with him sleeping in our room. [REDACTED] has not been back to stay in our ^{apartment} overnight at our home since this incident.

There was another occasion when my wife and I were woken up by loud banging. Persons were outside banging on the window of our neighbour's kitchen window. They are George Mews. I am quite sure the persons banging were recalling from the club. It was frightening that our homes were becoming under attack.

The striking area generates lots of noise and loudness. I am aware that this is now closed at midnight. With the respect this affair is taken away by the witness carrying out

Signed : [REDACTED]

Signature witnessed by : _____





HAMPSHIRE CONSTABULARY
RESTRICTED - For Police and Prosecution Only
WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Page No. : 4

Continuation of Statement of : [REDACTED]

URN

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gaining of people up and down the
access road going to the Market
place to have a cigarette.

Legion's night club has a significant
impact upon the quality of mine and
my wife's life we have very poor sleep
at the weekends and feel harassed
and distressed by the rowdiness
occurring in the immediate area of
our home

We do not have family and friends
to visit at the weekends as it really
is too frightening to go out after
about ten thirty at night.

Signed [REDACTED]

Signature witnessed by [REDACTED]





RESTRICTED (when complete)

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of:

URN: | | |

Age if under 18:

0.18 (if over 18 insert 'over 18')

Occupation:

RETIRED

This statement (consisting of 4 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature:

[Redacted Signature]

Date:

07 February 2011

Tick if witness evidence is visually recorded

(supply witness details on rear)

I am the above named person and I live at the address stated overleaf. My home is part of The George News which is a small gated group of properties set down a private passageway just off The Market Place in Ringwood town centre. I moved to my address 6 years ago and live alone. One of the reasons I liked the property was because there are security gates enclosing the news which made me feel safe. About 6 months after I moved in I started to become very aware of menacing behaviour in the passageway which leads to my property and the rear access and car park of the Legends Snooker club next door. When I moved into my home I was aware of the Snooker club but did not expect the level of noisy behaviour that I have experienced. Since living here I have witnessed drunken behaviour outside the security gates in the passageway including screaming, fighting and shouting, people urinating, foul language, vomiting, litter from kebab boxes and I have been personally told to "shut" or things which I found frightening. All of this behaviour has stopped me from going out at weekends during the evenings for fear of having to either walk or drive down the passageway and being confronted by these drinks. I have no choice but to go down the passageway to get to my home. They are

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Signed:

[Redacted Signature]

Signature witnessed by:



HAMPSHIRE CONSTABULARY
RESTRICTED - For Police and Prosecution Only

MG11C

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Continuation of Statement of: [REDACTED]

Page No. : 3

URN

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being built at the rear of the club and also about a neighbour's sitting room window being smashed. Myself and the other residents feared that the new staircase would increase the number of persons allowed into the snooker club and that would lead to more problems for us as residents.

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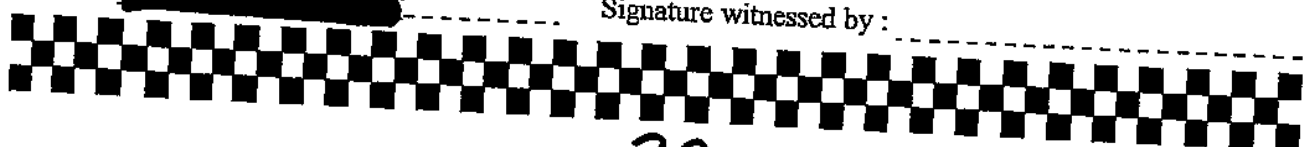
I also wrote to the Licensing Department when a car was set alight in the car park of legends at 1.30 in the morning which meant myself and residents were disturbed by the fire engines and also left me concerned about my own car and safety.

CCTV and lights have been put up to try to alleviate the problems but sometimes there can be large groups outside skating so this does not work. My neighbours have had Environmental Health out due to the noise from the club but fortunately I am further away so I personally do not find the noise to be too much of an issue for me.

About three weeks ago I was told

Signed : [REDACTED]

Signature witnessed by :



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**Street Scene & Enforcement
Manager Statement**

Statement Michael John Cash 9th February 2011
Re: Anti-social Behaviour Ringwood Market Place and Furlong Areas

I am Michael John Cash I am employed by New Forest District Council in the position of Street Scene Manager.

As part of my duties I manage the street cleaning and public convenience cleaning teams who operate in the Ringwood Area. The town centre and toilets are cleaned 7 days per week.

Following team meetings with the Street Cleansing staff who clean Ringwood Market Place and the Furlong Areas of Ringwood. I have been advised by them that over recent months there has been a significant increase in incidents requiring their attention relating to anti-social behaviour following the 'night time culture'.

The Staff commence work at 06.30am in the centre of Ringwood. They have noticed a rise in the incidents of vomiting on public footpaths and in shop door ways around the Market Place. In addition the number of incidents of broken bottles and beer glasses has also increased from occasional to regular especially following Thursday, Friday and Saturday nights. This poses a significant health risk to the public as well as to the staff engaged in the cleansing operation.

As part of my duties I also have responsibility for the cleaning and maintenance of the Ringwood Public Convenience. Anti-social behaviour resulting in vandalism related damage to the building has occurred during December and has become more serious in January.

I exhibit MC/NFDC/01 for a detailed list of damage in Ringwood during January 2011. I also exhibit MC/NFDC/02, MC/NFDC/03, MC/NFDC/04, MC/NFDC/05 and MC/NFDC/06 which show images of the damage causing in Ringwood Public Conveniences.

During the evening and night of Friday 28th January a potential stabbing incident took place with the resulting serious blood spillage in both the Ladies and Gents sections of the building. The building had to be closed for police investigatory works and then for a further 3 hours to enable a hygienic deep clean of the building and adjacent area to be carried out. This resulted in the only Public Convenience in Ringwood being closed to the public for a significant part of the busiest trading day of the week.

The building is very busy due to its sitting in the main town centre car park and also used by motorist and users of the nearby A31 trunk road.

The additional costs associated with the repairs and cleaning during the last six weeks will now be well in excess of £1,000.

9th February 2011

Mike Cash
Street Scene & Enforcement Manager
New Forest District Council
Environment Services
Marsh Lane, Lymington
Hants SO45 2LF
02380 285089
e-mail mike.cash@nfdc.gov.uk

Damage at Ringwood Pc's – JANUARY

- 1 x Light fitting smashed in the gents
- 3 x All tissue boxes kicked open, tissue put down pans and blocked the drains
- 4 x Smashed bottles
- White spray paint sprayed on green border tiles in gents
- Ceiling pulled down in gents
- 1 door and lock smashed in gents
- Gents walls and ceiling snowballed
- Cubicle walls, urinal graffiti
- Wallgate machines broken
- Stabbing – blood everywhere
- Evidence of drug taking on a daily basis

Significant increase in Street Cleaning issues following the 'night time culture'. Vomiting on footways and in shop doorways. Broken bottles and glasses in and around the market place.

All of the above are a significant increase over the previous twelve months.



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PS Barry Statement



RESTRICTED (when complete)

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN: | | |

Statement of: PS AMANDA BARRY
Age if under 18: (if over 18 insert 'over 18') Occupation: Police service

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: _____ Date: 02/02/2011
PS AMANDA BARRY

Tick if witness evidence is visually recorded (supply witness details on rear)

I am a Police Sergeant serving in the Hampshire Constabulary based within the New Forest Districts Safer Streets Team at Lyndhurst Police Station.

I hold a BIIAB level 2 National Certificate for Personal Licence Holders.

On May 19th 2010 I attended Legends Cue and Sports Club with PC Caroline Warren. The visit was hosted by the Designated Premises Supervisor Nicola BINDEN and was arranged to discuss the operating practices of the premise licence.

The licensing visit concluded in the following recommendations of which were detailed in my letter to Nicola BINDEN, dated 20/5/10. To provide a written authority to all staff not holding a personal licence to sell alcohol; to provide refresher training to be conducted every 3-6 months and for this to be recorded for each individual member of staff; for all staff to record the refusals that they make and incidents of note; the guest log to be kept in a correct and proper manner; to increase toilet checks and random searches to combat drug misuse.

On September 15th 2010 I attended Legends Cue and Sports Club with Insp James Douglas and licensing enforcement officer Pat Curran (NFDC). The visit was hosted by Nicola BINDEN and was to discuss the recent crime and disorder at the premises and what progress the premise had made in respect of the recommendations made in May 2010.

The licensing visit outlined poor record keeping and highlighted 3 incidents of crime and disorder at the premise of which no recording had been made in the refusals/incident log. The visit concluded with the following recommendations of which were detailed in my letter to Nicola BINDEN dated 17/9/10. Staff training to be recorded and refreshed every 3-6 months (previously recommended and not progressed); The guest log to be kept in a correct and proper manner (previously recommended and not progressed); To secure another personal licence holder on

Signed : _____ Signature witnessed by : _____
PS AMANDA BARRY



HAMPSHIRE CONSTABULARY

RESTRICTED (when complete)

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Continuation of Statement of: **PS AMANDA BARRY**.....

staff; to introduce a further incident/log book to be maintained by the door staff (Both logs to be kept in a correct and proper manner); introduce a new SIA registered door management team; no glasses to be allowed off the premises; introduce a condition of last entry of 0030 hours.

On October 1st 2010 I attended Ringwood Town Hall to participate in a partnership meeting to discuss the ongoing issues at Legends Cue and Sports Club, Ringwood. The action plan was discussed and what recommendations had been followed in order to remedy the problems caused by this premises. The actions being followed were: smoking shelter to close at midnight; premises to close at 0100 hours; 2 doorstaff to control the alley with a barrier from midnight to 0115 hours; no admission after midnight and no re-admission after midnight. It was agreed that I would conduct a joint visit with Environmental Health in the next 4-6 weeks.

On October 16th 2010 at 2330 hours I conducted a licensing visit at Legends Cue and Sports Club with PC Waller to ensure that the premise was complying with its licence and to conduct Iontrack swabbing. Swabs were taken in both the ladies and gents toilets. They were tested by the Iontrack Itemiser machine which is capable of detecting a range of narcotics. It is extremely sensitive and can detect very small traces of substances which may not be immediately visible to the naked eye. The trigger point for an alarm reading on the machine is 1. The results that evening illustrated a positive for cocaine in the gents toilets of 3.0

On December 9th 2010 I attended Legends Cue and Sports Club with Edward Van Dyke (Environmental Health) and Pat Curran (NFDC). The meeting was hosted by Nicola BINDEN and she was joined by Brian Madden (BKS Security).

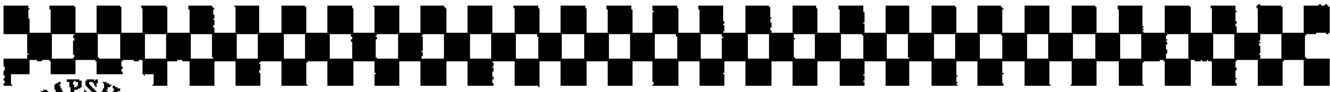
The police noted a period of modest improvement since the nightly weekend police compliance checks and the introduction of the new door management team. It was also noted that the record keeping in the incident/refusals log had improved. However since Christmas and the ceasing of the nightly weekend police compliance checks there has been a serious degradation with large number of serious assaults being linked to the premises.

Signed : _____
PS AMANDA BARRY

Signature witnessed by : _____

A N N E X E

PC Waller Statement



WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN: | | |

Statement of: PC 2774 WALLER

Age if under 18: 0 18 (if over 18 insert 'over 18')

Occupation: Police Constable

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature:

Date: 05/02/2011

PC 2774 WALLER

Tick if witness evidence is visually recorded (supply witness details on rear)

I am PC 2774 WALLER of the Hampshire Constabulary stationed at Ringwood.

I am the local Beat Officer for Ringwood Town Center.

Part of my duty is working late shifts at weekends to patrol in and around Market Place and High Street Ringwood.

One licensed premise I visit is Legends Snooker Club which is located next to George Mews and above "Keskins" takeaway.

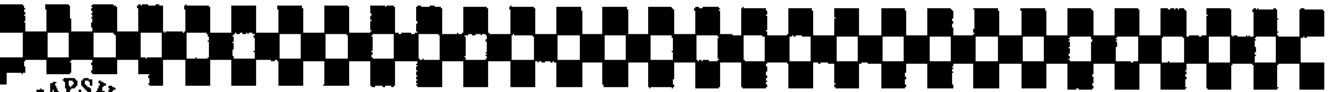
I regularly patrol outside Legends and on the High Street when people visiting the premises leave to go home. This is normally between Midnight and 0200hrs.

Legends have a book system on the door regarding signing people in who are not members. When I have visited during compliance checks recently, non members were being signed in whilst I was stood at the door. I know that a lot of non members visit the club from various surrounding areas because when police have had cause to deal with public order incidents in the alleyway next to the club or in the street outside, these people dealt with have said they had left Legends and were not members.

I know that a lot of drunken people come from the club regularly on a weekend when closing, because other officers and I stand in the street outside and witness this and on

Signature: Signature witnessed by:





WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

many occasions have arrested very drunken people for a variety of offences after they leave the club.

I attended an incident where a male was "Glasses" on the dance floor of the club. It appeared that staff at the club had ejected all concerned and the incident carried on in the street outside.

Police were not called to this incident by the staff at Legends. I witnessed and so did other officers a large amount of drunken people coming out of the club.

Another occasion PC White attended an incident again in the street outside Legends. This was a serious assault which took place inside the club but yet again the staff did not call the Police.

11/12/2010, 20.00-00.01 Legends Security firm deployed two passive drug dogs at the main entrance.

During the evening it was very noticeable how it affected the trade of the club and the amount of people going to the club.

When I visited at various times the amount in the club was about 60-70 people.

People from the club were walking into the alleyway making phone calls when the usual place use the phone was in the smoking area.

The dog handler did find Cannabis near the fire escape and when I walked with the dog handler to the front of the club via the alleyway cannabis in small bags were found discarded.

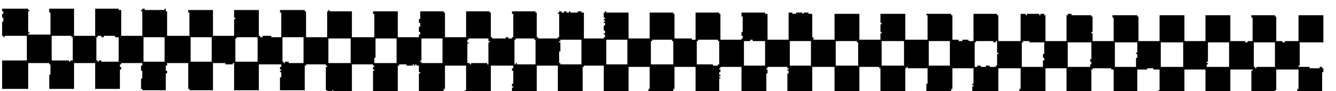
It appeared that the Owner of the club was not very happy about the dog deployment as it obviously had an adverse effect on her business. She said that Finns were a lot busier and when I visited Finns to confirm this. The owner said the pub was "heaving".....

When I patrolled outside the club it was very obvious the normal customers were not in Legends but were in Finns. Most of all people I know who use drugs.

Due to the amount of drunken people coming out of Legends and hanging around in the street between midnight and 02.00hrs at weekends I have had complaints from hotel premises across the road about the amount of excessive noise caused by these people.

The Police have to be on patrol outside Legends and in Market Place to "Referee" the people congregating in the street after leaving the club.

Signature: Signature witnessed by:



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Occurrence Summary (RMS)

Legends, Ringwood

Occurrences which have been reported to the police

Police & Multiagency interaction with the Designated Premises Supervisor.

Police compliance checks

	Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
42	44080417811	Licensing visit	28/01/11 Fri	2317 - 2340	PS 1411 & PC1416	<p>Officers visited Legends Snooker club, on arrival there were about 6 people in the smoking shelter and a steady stream of people arriving at the premises.</p> <p>Once inside the entrance door there were 3 members of door staff who were displaying their SIA Licence.</p> <p>The refusals log was checked and there were no entry's for the 28/01/11. The last entry recorded was on 22/01/11 stating no identification.</p> <p>The DPS spoke to the officers on their arrival and took them to her office and explained they had 70 customers inside of the premises. Officers monitored the pictures on the CCTV system. The disco was loud inside, and it appeared to be a good atmosphere and nobody appeared to be drunk. On leaving the premises one of the members of doorstaff was near to the pavement and was asking 3 males to leave the area. At 0030hrs officers observed a member of door staff in a florescent jacket at a barrier at the entrance of the drive way to the premises entrance.</p>
41	44110041053	Collapse/illness/injury	28/01/11 Fri	2356	HAS	<p>Police were called by a Hampshire Ambulance Service First Responder to a report of a male who has cut himself on his arm and his knuckles, the male was</p>
	44110041428	Criminal				

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
40	damage	15/01/11 Sat	2340	PC 1293 & PC 24261	<p>being aggressive to the informant (a lot of shouting could be heard in the background of the call). On officer arrival at the public convenience it was noted that the male was extremely intoxicated and smelt strongly of alcohol, he was extremely unsteady on his feet and generally uncooperative with the police. Officers spoke to the male's friends who informed them that they had been inside of Legends when the male was ejected due to his drunkenness. They stayed in Legends when the male was ejected but later received a phone call from the male who said he had been stabbed. An Ambulance unit attended and took the male to Royal Bournemouth Hospital to be treated.</p> <p>Following a detailed police enquiry it transpired that the male had been ejected from Legends due to being drunk. The male sustained his injuries not from being stabbed as he claimed but had injured himself when he smashed a window at a nearby property.</p> <p>A licensing visit was conducted at Legends following the serious incident in the early hours of the morning. The DPS was at the door on the officer's arrival with a member of doorstaff. The club had around 80 patrons on premises and the atmosphere was not as "charged" or "volatile" as it had been the night before. Customers were receptive and there was no evidence</p>

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
					<p>of drunkenness, under age issues or drugs misuse, although the "paper management" was a cause for concern.</p> <p>Toilet checks were carried out in the gents and no obvious issues arose, they were in suitable condition and had a check list/timings displayed.</p> <p>Appropriate signs were displayed at the entrance doors regarding noise levels leaving the club, no drugs being tolerated on premises, Challenge 21 posters, pub watch signs and a list of members conditions. There are 24 CCTV cameras in the club and one main monitor showing all split screen views in the rear office. There is a doorstaff book registering those on and off duty and showing the checks done every half an hour for the toilets, fire exits and capacity.</p> <p>The outside member of doorstaff had a fluorescent jacket on; it may be a benefit if the members of door staff inside the premises are more visible to customers than the black outfits they currently wear.</p> <p>While officers were checking the books at the entrance it was the "head" doorstaff/supervisor, who did all the talking and explained what the policies were and what they were trying to achieve rather than the DPS. Officers were about to leave the premises when a member of doorstaff appeared to be</p>

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
					<p>a "little over zealous" in dealing with a male he did not want in the premises. Doorstaff only stopped people entering the club after midnight when officers prompted the DPS about the agreed policy of no admission after midnight. Customers had entered between midnight and 0015 before officers went back to the entrance.</p> <p>A couple of persons were informed by doorstaff that they could not go outside for a cigarette after midnight. However, a number of other customers were then let out who appeared to be the "selected few" favoured by the door team.</p> <p>The refusal book showed minimal entries over Christmas and New Year and there was minimum detail in the entries recorded.</p> <p>The membership list comprised of loose pages and over 600 lapsed members still on the list, resulting in little confidence in how robust the door policy may be. Additional members had been written onto the end of the typed list and there were only a few "crossings out" for those who were supposedly barred. The DPS claims that she will review and update the list, it was advised that she considered members only or with a minimum number of guests.</p> <p>The DPS was asking lots of questions looking for advice about what to do with the place. She seems to</p>

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
39	Assault Offensive weapon	15/01/11 Sat	0009	Member of doorstaff	<p>blame Pubwatch for not contacting her when they eject troublesome customers from their premises. Officers offered the DPS plenty of advice about how she could change her rules of membership and consider altering her hours of operation. She sees the premises as a nightclub rather than a snooker club and that it only operates as a snooker club during the week.</p> <p>Police were called to a serious public order incident at Legends in the early hours of the morning following a report of a large fight. One victim received a wound to his arm having been glassed, another victim suffered serious facial injuries. A male was arrested having armed himself with snooker balls in a sock. Another of the males arrested stated that prior to entering the premises he had drunk 4 Vodka Redbulls and whilst in the club had a further 5/6 double Vodka Redbulls and 3/4 Jager Bombs (which is a shot of Jagermeister put in to a glass of Red Bull). In total four males were arrested including a 17 year old youth.</p> <p>The attending officers stated that there were around 120 customers in the premises and described many customers as being very drunk.</p> <p>The Inspector was concerned that evidence was lost / removed before Police attendance due to staff wiping up blood etc.</p>

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
38	44100412168 Compliance check	07/01/11 Fri	2255	PC 2374	<p>The Inspector felt that the DPS was 'in denial' when he explained his concern in relation to drunken clients who had been recently associated with being in her premises, and then committing acts of violence or damage. He explained that the police would be continuing with licensing compliance checks and that she would see an increased Police presence.</p> <p>Compliance check summary: - 4 customers outside - Last entry in refusals log 31/12/10 2314hrs female causing problems. - Low numbers inside the premises, quiet.</p>
37	44110001545 44110001646 44110002101 Wounding Wounding Assault	01/01/11 Sat	0200	HAS	<p>Four assaults occurred in the early hours of 1st Jan 2011- two of which were stabbings. Prior to the incident the offender had been drinking in Legends and was described as being drunk whilst in there. This is subject to an ongoing police inquiry.</p>
36	44100412168 Compliance check	24/12/10 Fri		PC 2774 PC 2374	<p>Compliance check summary: - 20/30 customers outside, not drinking - All in order</p>
35	44100412168 Working sheet	19/12/10 Sun	0200	PC 565	At 02:00hrs on 19/12/2010 a female was found collapsed in the High Street, she was very cold and

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
34	44100412168 Compliance check	17/12/10 Fri	2230	PC 565	<p>very drunk. An ambulance was called and the female was taken to Royal Bournemouth Hospital as she had banged her head. The female was spoken to and she stated that she had been in Legends all evening.</p> <p>Licensing check was carried out at 2230 by PC 565 and crewmate of 6Q51.</p> <p>23 customers on premises no under age or 'drunken' related issues. All in order with management</p>
33	44100412168 Compliance check	11/12/10 Sat	2000 - 0001	PC 2774	<p>Legends Security firm deployed two passive drug dogs at the main entrance.</p> <p>During the evening it was very noticeable to officers how it reduced the number of customers going to the club.</p> <p>People from the club were walking into the alleyway making phone calls when the usual place to use the phone was in the smoking area.</p> <p>The dog handler found Cannabis near the fire escape and when officers walked with the dog handler to the front of the club via the alleyway cannabis in small bags were found discarded.</p> <p>The officer stated that the DPS was not very happy about the dog deployment as it obviously had an adverse effect on the business. She said that Finns were a lot busier and when officers visited Finns to</p>

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
32	44100412168 Compliance check	11/12/10 Sat	0015	PC 2374 PC 22951	confirm this, The owner said the pub was "heaving" When officers patrolled outside the club it was very obvious the normal customers were not in Legends but were in Finns. Compliance check summary: - 10 people outside - Low level of intoxication
31	44080417811 Licensing visit	09/12/10 Thurs	1500	PS 405	A pre-arranged meeting was held with Edward Vandyck (EHO), Pat Curran (NFDC), DPS and the Director of the Security firm at 1500 hours 09/12/10. Meeting arranged to consider the progress made since the visit and Action Plan 21/9/10. Partner Authorities agreed that there had been an improvement during the time they were being closely supervised. EHO stated that whilst there had been an improvement complaints still existed. A new door management company had taken over and there appeared to be an improvement in the recording of incidents. The record keeping of membership and guest admittance had also improved. The DPS stated that there would be no admission or re-admission after midnight and that the smoking

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
30	44100412168	27/11/10 Sat	2215	PC 2774 SC 99262	<p>shelter would close at midnight.</p> <p>From Midnight the door staff resume to the front of the alley way. They are in radio contact.</p> <p>The DPS put forward proposals to vary the licence to remove the need for customers to be members as she claimed that the signing in procedure was causing a noise nuisance.</p> <p>The security firm will be conducting conflict management training with all staff in New Year; this will be incorporated with future staff training.</p> <p>There are 3 personal licence holders at the premises and a further 2 planned to take the personal licence holder course.</p> <p>A long term business proposal was disclosed to vary the licence at the premises to extend licensable activities to 0300hrs.</p> <p>Compliance check summary: - 4 customers outside, not drinking - Last entry in refusals log 26/11/10 2310hrs - underage - Music audible from closed windows outside.</p>

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
29	44100412168 Compliance check	27/11/10 Sat	0100	PC 16 PC 3342	Compliance check summary: <ul style="list-style-type: none"> - 1 customer outside, not drinking - Doorstaff have florescent jacket if outside, slack tie and SIA badge inside. - Only 20-30 people still inside. Several seemed fairly intoxicated (one male at bar seemed quite inebriated but quiet) Atmosphere quiet and calm.
28	44100412168 Compliance check	20/11/10 Sat	2314	PC 20730 PC 1416	On arrival doorstaff were counting the customers equipped with a counter/clicker. There were about 10 people in the club. All looked of legal age. Spoke to licensee. All appeared in order.
27	44100412168 Compliance check	30/10/10 Sat	2330	PC2374 PC 13439	Compliance check summary: <ul style="list-style-type: none"> - 6 customers in smoking area, no drink - Last entry in refusals log 30/10/10, 3 persons ejected.
26	44100412168 Compliance check	30/10/10 Sat	0010	PC 3342	Compliance check summary: <ul style="list-style-type: none"> - No customers outside - One member of staff in a florescent jacket - Last entry in refusals log 29/10 2250hrs customer drunk.

64

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
25	44100412168 Compliance check	24/10/10 Sun	0015	PC 24366 PC 22921	<p>- Last entry before 0000hrs. Staff in alleyway to stop entry to club. People allowed out to cash point only.</p> <p>- Not very busy inside. One off duty drunk member of staff was seen behind bar with an alcoholic drink. Few customers were fairly intoxicated but the atmosphere appeared good.</p> <p>Compliance check summary:</p> <p>- Customers being refused entry at 0000hrs by door staff at Market Place. Barrier placed across alleyway at midnight.</p> <p>- Very slight noise of music can be heard when standing immediately outside club, no persons standing outside – no voices.</p> <p>- 25 persons inside, all well behaved, no persons appeared intoxicated.</p>
24	44100412168 Compliance check	22/10/10 Fri	2145	PC 2423	<p>Compliance check summary:</p> <p>- No customers outside</p> <p>- SIA licence on display</p> <p>- 6 customers inside of the premises</p>
22	44100412168 Compliance check	17/10/10 Sun	0030	PC 2774	<p>Compliance check summary:</p>

65

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary	
21	44100439006	Rowdy & inconsiderate	16/10/10 Sat	0020	Member of public	<p>- 20 - 30 people outside the premises, would suggest that the DPS limits amount of people visiting smoking area</p> <p>- Last entry in refusals log 20:55 underage</p> <p>Member of the public calling up to report that there has been a fight inside of Legends. Informant tried to help break it up and has been ejected. The females who caused the fight are still inside causing problems. On officer arrival they spoke with a member of the doorstaff who stated there was a bit of a push and shove on the dance floor, and were not aware that the police had been called. No complaints forthcoming.</p>
20	44100412168	Compliance check	15/10/10 Fri	2230	PC 2774	<p>Compliance check summary:</p> <p>- SIA licence shown, doorstaff dressed in black.</p> <p>- 12 people in club, 4 people outside.</p>
19	44100412168	Compliance check	02/10/10 Sat	2300	PC 2774	<p>Compliance check summary:</p> <p>- 12 customers outside, some drinking</p> <p>- Door staff dressed in black, SIA badges not in clear view.</p>
18	44100412168	Compliance check	01/10/10 Fri	2240	PC 2774 SC 99262	<p>Compliance check summary:</p> <p>- 10 Customers outside in smoking shelter, some are</p>

66

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
17	44080417811 Multi Agency meeting	01/10/10			<p>drinking.</p> <ul style="list-style-type: none"> - Doorstaff wearing all black, SIA badge not clearly visible. (See note below) - Last entry in refusals log 25/09/10 - Small number of people inside club <p>A member of door staff was found working at the premises whose licence had been revoked. The Security Industry Authority (SIA) suspended his licence in October 2008 and subsequently revoked it in November 2009 following his conviction for an assault. This is a clear breach of one of the mandatory conditions attached to premises licences which requires that any individual at a premise who is carrying out a security activity must be licensed by the Security Industry Authority.</p> <p>On 1st October 2010 a multi agency meeting was conducted to discuss problems associated with Legends. The key points raised were:</p> <ul style="list-style-type: none"> • Environmental Health had received noise complaints from residents living around the Legends Snooker and Nightclub • Peaks for the noise were between 00.30 and 02.00 with a peak around 01.30. • Environmental Health Officer had carried out

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
16	44080417811 Email from DPS	30/09/10 Thurs		DPS	<p>monitoring and confirmed that noise emanating from people leaving the club was of an unsatisfactory level</p> <ul style="list-style-type: none"> • Environmental Health were in a "support phase" moving to an enforcement phase • Smoking in the shelter provided had now ceased with smokers/ leavers from the club/ being escorted by the door keepers through the alleyway to the Market Square. However this still leads to noise in the form of "loud voices" which upsets the residents. • Police officers to conduct checks at the weekends. <p>Following this meeting officers were tasked to visit the club at weekends and complete a log sheet detailing their visit.</p> <p>I have had a meeting with Mr Vandyck from Environmental Health this morning and Phil Day my solicitor was present too.</p> <p>The new procedures put in place to run Legends on a Friday and Saturday Night are as follows:-</p> <ol style="list-style-type: none"> 1) Smoking Shelter closes at 12 Midnight. 2) Club closes at 1am. 3) 2 Doorstaff control alley with a barrier at the very top from Midnight to 1.15am.

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
					<p>4) No Admission after 12 Midnight. (Over the next 3 weeks I am letting some members through until 12.20am as they are not aware of new admission time)</p> <p>5) No re-admission after 12 Midnight So i have informed the smokers once you go outside you are escorted down the alley and you cannot come back in.</p> <p>6) CCTV kept from 10 till close.</p> <p>This should control the noise nuisance from rear of property and any alleged noise or disorderly behaviour at front of property from Legends Customers as in theory no legends customers will be outside from 12 Midnight until Close.</p> <p>At approx 1.00am - 1.20am Customers will leave premises. They will be told to be quiet and escorted down the alley and asked to disperse and not congregate outside Keskins.</p> <p>Any problem customers not adhering to new procedures or causing a nuisance will be barred from the premises. This system was trialled out this weekend and i was pleased with the results</p> <p>Please be aware that Finns can open till 1am. But he craftily shuts a little earlier and pushes his customers out towards Legends so I am seen as "The last Place</p>

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
15	44100398831 S27 Dispersal	18/09/10 Sat	2302	Officer on patrol	<p>Open" so I feel at times I am held responsible for all that goes on in the Market Place which I feel is unjustified.</p> <p>Officers were on patrol in Market Square when their attention was drawn to a member of doorstaff from Legends. Officers approached the member of doorstaff who requested officers to move on a female at the barrier who had just been ejected for causing a nuisance in the club. Officers were told that she had begun to remove her clothing, the female was identified. An officer approached the female who clarified that she had been in the club. Immediately, the officer had the opinion that the female was drunk, he noticed a strong smell of intoxicants on her breath, her eyes were glazed and her speech slurred.</p> <p>The female was asked to leave the area, after several requests to leave she was issued a Section 27 direction to leave and not to return for 12 hours. The female still refused to leave the area after further warnings. The female was arrested for breaching the section 27 and taken to Lyndhurst custody.</p> <p>A meeting with was conducted with the DPS of Legends Snooker Club, a copy of the letter sent to the DPS outlining the meeting can be located in Annex K</p> <p>Actions agreed at the meeting; - Refresher training to be conducted every 3-6</p>
14	44080417811 Licensing visit	15/09/10 Fri		Insp 24184 PS 405	

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
13	44100388179 Assault	12/09/10 Sun	0115	Member of public	<p>months and for this to be recorded. (Previously recommended and not progressed)</p> <ul style="list-style-type: none"> - The guest log to be kept in a correct and proper manner. (Previously recommended and not progressed) - To secure another personal licence holder on staff. - Introduce a further incident/log book to be maintained by the door staff. Both logs to be kept in a correct and proper manner. - Introduce a new SIA registered door management team. - No glassed to be allowed off of the premises. - Introduce a condition of last entry by 0030. <p>Officers were called to Market Place of a report of an assault. On arrival an area search for aggrieved/informant was conducted. The aggrieved /informant made no attempt to flag officers down. CWUN contacted aggrieved/informant who subsequently turns out to be the male stood in the middle of the road waiting for the suspect to come out from Legends so he could fight him. Officers spoke to the aggrieved, who was heavily in drink. The aggrieved</p>

71

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
12	Environmental damage/Litter	11/09/10 Sat	0018	Member of public	<p>stated that he had been assaulted and punched in the left eye, where there appeared to be a slight swelling.</p> <p>Officers spoke to a member of doorstaff at Legends who stated that the aggrieved had been in the club and had been causing trouble, he is now banned. The suspect was still inside of the club and was spoken to by officers, the suspect stated that the aggrieved had caused trouble with him and his girlfriend. Numerous attempts were made by the suspect to get the aggrieved to leave them alone. There was then an altercation between the aggrieved and suspect. Police exited the club and found the aggrieved was still waiting. Officers advised him that a statement would be taken in the morning as he was too drunk to deal with at the time and was not forthcoming with details.</p> <p>The informant is a local resident and is complaining about broken glass in the alley way leading to Legends Snooker Club. Customers from the snooker club are smoking and drinking in the car park and alley way. Informant states that there is at least 1 smashed tumbler glass and lots of clear glass across the alley way. Informant states it is a regular problem caused by snooker club customers.</p>
11	Assault Assault	05/09/10 Sun	0030	Officers on patrol.	<p>Officers on patrol observed a fight spilling out of Legends, an angry male was being held by a member of doorstaff employed at the premises. The member</p>

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

	Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
	44100377704	Assault on police				<p>of doorstaff informed officers that the suspect caused a serious injury to another customer inside, the suspect was placed on the ground, handcuffed and arrested for ABH. Officers were surrounded by the suspects friends, one person started pulling at the officers body armour trying to get him away from the suspect. Due to the hostility of those surrounding the officer further units were called to assist. A female suspect was also arrested.</p> <p>The two aggrieved customers were also ejected from the premises at the same time, the female aggrieved was punched several times and pushed to the floor. The male aggrieved had an injury to his right ear that appeared to have been caused by either a sharp object or an earring having been pulled out. An Ambulance was requested.</p> <p>Police were not called by Legends regarding these two incidents. Police who attended observed the large amount of "Drunk" people coming out of the club.</p> <p>In interview the next day the female suspect stated on a scale from 1 to 10 she put herself at about 6.</p> <p>The male suspect stated he started drinking at about 6pm and ended up in Legends where he had a couple of vodka and cokes. He was sick in the toilets in Legends due to the alcohol. On a scale of 1 to 10 he</p>

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
10	Assault	28/08/10 Sat	0045	Officer on patrol	<p>put himself at 10.</p> <p>Officers on routine patrol in Ringwood attended the entrance of Legends. The visit was a High Visibility reassurance visit. Officers spoke to the DPS and asked how many persons were in the club. At no stage did the DPS inform officers there had been an assault inside. Officers heard a member of the public inform the DPS that 3 persons involved in the incident were outside on the street and that she should go out to them. The DPS still didn't inform officers about what had happened.</p> <p>On Market Place two groups were squaring up to each other. Further officers were called to attend as the officers in attendance thought the situation was volatile. It transpired that an altercation occurred in a between two males inside of Legends, resulting in a male being headbutted and having a deep bite wound to his little finger. The suspect was then ejected from the premises and the victim left shortly after. Officers called Hampshire Ambulance Service and after being assessed the victim was transported to Bournemouth Hospital.</p> <p>The DPS was spoken to on the night regarding CCTV. Officers were informed that there is CCTV within the club but not covering the section where the incident occurred. A further request for CCTV was made on</p>

74

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
9	Assault	24/07/10 Sat	0129	Member of public	<p>the 29/08 which was produced by the DPS on 03/09 with a statement which states that the suspect was already barred from Legends following an incident on 24/10 where he headbutted another customer.</p> <p>Call from a member of the public stating there is a large fight outside of Legends (back of Keskins). Upon officer arrival the offenders had left the scene. A female reported to officers that she had been caught in the middle and been punched to the face and kicked. Hampshire Ambulance Service called as the victim became groggy, upon attendance they determined that she was fit to go home and did not need to be taken to hospital. Witnesses came forward but all parties were in drink so advised a statement would be taken over the next few days. The victim was later taken to hospital due to vomiting, officers were later advised by the hospital that the vomiting was alcohol induced and not due to being assaulted.</p>
8	Licensing visit	19/05/10		PS 405 PC 16	<p>A meeting with was conducted with the DPS of Legends Snooker Club, a copy of the letter sent to the DPS outlining the meeting can be located in Annex L</p> <p>Actions agreed at the meeting;</p> <ul style="list-style-type: none"> - To provide a written authority by yourself to those staff not holding a personal licence to sell alcohol. - Refresher training to be conducted every 3-6

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
					months and for this to be recorded. <ul style="list-style-type: none"> - For all staff to record the refusals that they make and incidents to note. - The guest log to be kept in a correct and proper manner. - To increase toilet checks and random searches.
7	Public order	08/05/10 Sat	0145	Officer on patrol	As officers were driving down Market Place a member of the public was verbally abusive toward police officers in front of several member of the public. The offender had just come out of Legends.
6	Theft	02/05/10 Sun	0100	Member of public	Aggrieved reporting that during the times stated person(s) unknown have stolen his jacket from behind the bar which he left, on the right hand side on top of cooking equipment. When he went to retrieve it an hour later it had been taken. Aggrieved has already enquired with Legends about CCTV inside of the premises but stated that the lady that runs it was far from helpful.
5	Rowdy & inconsiderate	17/04/10 Sat	0125	Officer on patrol	Officer states that a group came out of Legends snooker club, and started too moved off down the road where a scuffle was then seen to take place involving the group. The group were separated and all sent on their way.
4	Assault	03/04/10 Sat	0150	Officer on patrol	Officers were on patrol in the Market Place when they

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
3	Criminal damage	06/02/10 Sat	0121	HAS	<p>witnessed a verbal altercation and pushing between two males in a group of about 10. Officers then witnessed the suspect punch the victim to his head 3 times in a row.</p> <p>The suspect was interviewed the next day and fully admitted getting very drunk in Legends then getting involved in a fight with another male who he'd only met that night.</p> <p>Officers called to Legends by Hampshire Ambulance Service as a male had punched a mirror inside the club and then fainted. The first responder stated the patient was violent and tried to hit him, although no one had been assaulted. Male taken to Bournemouth A&E with serious lacerations to his hand. The Police officer in attendance spent 15 minutes with the suspect at the scene. Officer states he was extremely drunk but still able to walk (unsteadily) unassisted to the ambulance. He was slurring words badly, glazed eyes and smelled strongly of intoxicating liqueur, and would place him 9 on a scale of 9-10 for drunkenness. The suspect had been drinking within Legends prior to the incident.</p> <p>The DPS was spoken to the next day and stated that the suspect had been a trouble free regular for over 7 years and that this is out of character. She has barred him for a month and agreed to him repaying £30.00</p>

77

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
2	Licensing visit	23/01/10 Sat		PC 16	<p>for the mirror within that time before being allowed in again.</p> <p>The DPS does not wish to make a statement of complaint to police or see the suspect prosecuted in any way. Officers explained that he had caused a great deal of cost to the taxpayer in that the 1st responder experienced aggressive behaviour by the suspect at the scene, police were called and attended and then HAS arrived to take him to hospital.</p> <p>An officer visited Legends Snooker Club in relation to a 17 year old male who was seen outside the club in the early hours of 23/01/10. The DPS was not challenged at the time as the officer was called away to another incident.</p> <p>During the visit to the premises the DPS showed officers the CCTV system for the night and there was no sign of the said male inside the club during the evening, although a member of staff did say that the 17 year old had previously been inside the club.</p> <p>Officers then asked to look at the visitor's book for the evening and noted it was very badly maintained. Only one entry for the night had a legible members name written down as being the member signing the guest in. The others were either left blank or a totally illegible scribble. The names put in by the "guests" were also often only first names and the addresses</p>

Hampshire Constabulary
6 OCU Licensing Team

Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
1	Rowdy & inconsiderate	23/01/10 Sat	0122	Member of public	were mostly missing from the form too. Officers expressed concerns to the DPS, she was advised that maintaining the guest book was ultimately her responsibility. It is also believed that many of the guests coming in are not being signed in by members at all, hence the blank or scribbled member names. Informant reporting that there are approximately 25 people fighting in a residential garden next to Legends. Officers attend and spoke to people around the area, no information was given to the police and no complaints of assault made.

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PS Adams Statement



RESTRICTED

MG11
Page 1 of 4

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN: | | |

Statement of: Timothy Adams
Age if under 18: over 18 (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: _____ Date: 4th FEB 2011
Timothy Adams

Tick if witness evidence is visually recorded (supply witness details on rear)

I am a police sergeant of the Hampshire Constabulary currently posted to the 6 OCU Licensing Team based at Romsey.

I am a trained operator of the GE Itemiser (3) Ion Track Mobility Spectrometer used to check surfaces for traces illicit drugs or explosives.

Cocaine is one of the most reactive and easy to detect substances in the Itemiser's library. Responses are reported to the user by a simple and clear computer interface. An "alarm strength" reading shows the intensity of the response. This strength is an indication of the amount of narcotic contamination that was collected on the Teflon coated fibreglass trap. The machine is set to show an alarm above a level of 1.

Following the wiping or swabbing of a surface with the trap, the trap is then inserted into the Itemiser and analysed using the principles of mass spectrometry. (The traps used are cleaned and packaged by the manufacturers to ensure they are not contaminated before use). It is those subsequent readings that it produces that I am trained to interpret.

The machine will correctly identify contamination down to nanogram (billionth of a gram) levels. Readings of 4.00 and above are estimated to relate to microgram amounts of contamination being transferred to the sample trap. This level of contamination is not generally experienced in any other environment than somewhere where there has been direct contact with a bulk amount of the source narcotic, i.e. this level is not generally experienced as background contamination or

Signature: _____ Signature witnessed by: _____





RESTRICTED

MG11
Page 2 of 4

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

through incidental cross contamination by being in close contact with other contaminated areas or persons.

At 17:00 hrs on Monday 25th October 2010, I commenced analysis of swabs taken at Legends Snooker Club.

Having carried out daily maintenance of the GE Itemiser (3) Ion Track Mobility Spectrometer and calibrated it I used a clean sample trap to check that the machine and work area were free of drug contamination and the machine was clear. I checked three sample traps AJB/L/1, SC/LSC/1 and SC/LSC/2 which were contained in separate sample envelopes.

I removed each trap and inserted it into the device. As a trap is inserted the particles collected on the trap are heated to very high temperatures and vaporised. These vapours then pass through the machine and are tested.

When levels of drugs above background levels are detected an alarm sounds and the display shows the type and level of drug. After each check I cleared the device by initiating a purging and self check analysis prior to repeating the testing process on the next sample. The results were as follows:

AJB/L/1 – Negative

SC/LSC/1 Cocaine 3.07

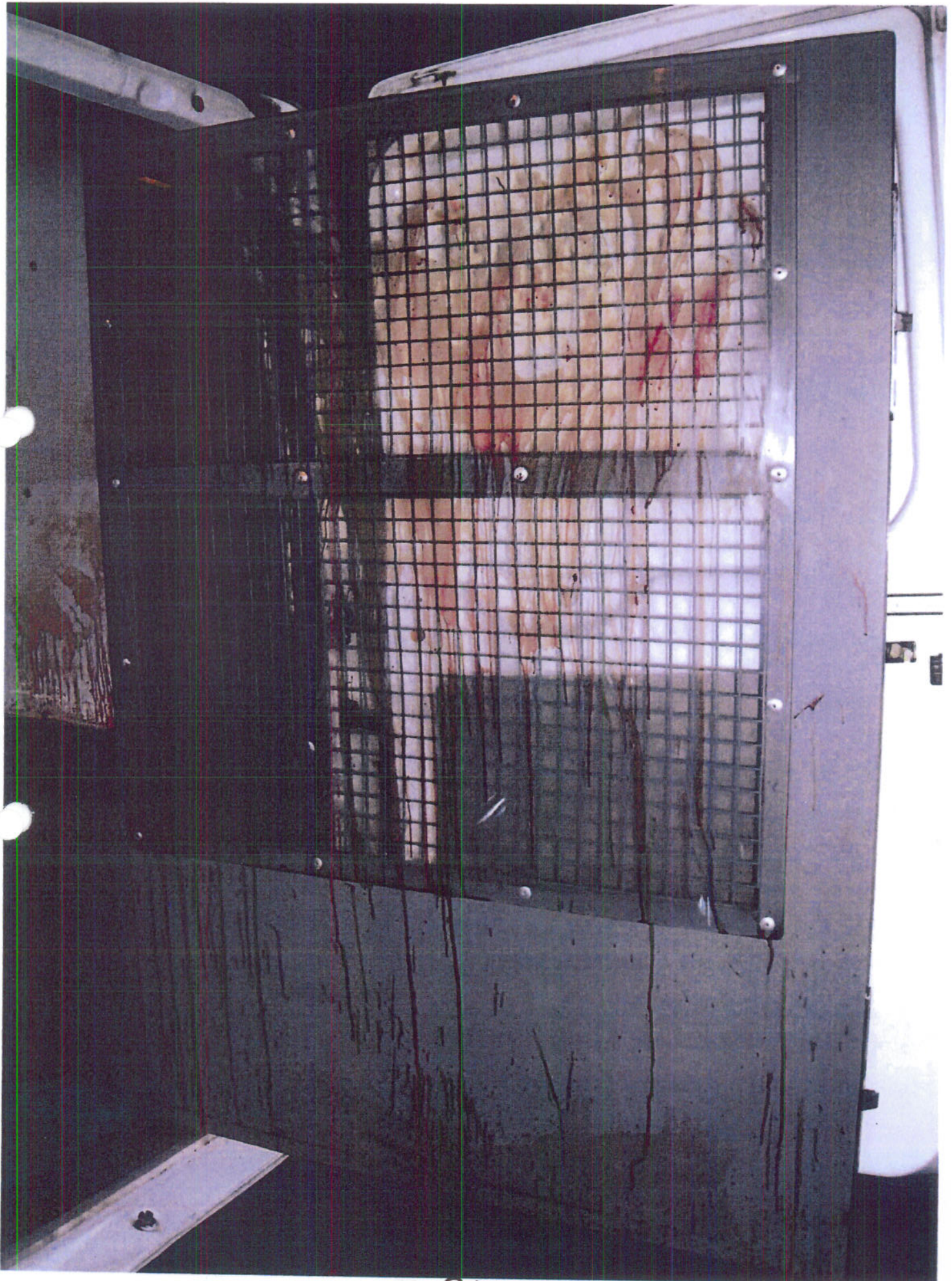
SC/LSC/2 Negative

Signature: Signature witnessed by:



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Photographs of blood stained van
*****WARNING*****



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A N N E X I

PS Willson Statement



RESTRICTED

MG11
Page 1 of 10

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN: | | |

Statement of: **ALEXANDER WILLSON**
Age if under 18: **O/18** (if over 18 insert 'over 18') Occupation: **Police Constable 1293**

This statement (consisting of 9 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: _____ Date: **8th February 2011**

ALEXANDER WILLSON

Tick if witness evidence is visually recorded (supply witness details on rear)

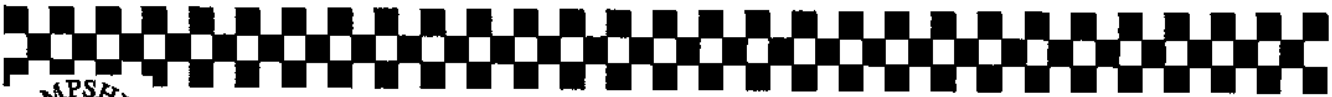
I am Police Constable 1293 Alexander Willson of Hampshire Constabulary, currently stationed at Fordingbridge Police station and working as part of the Safer Neighbourhood Team for the Western Division.

This statement is made in respect of my dealings with a premises in Ringwood known as the "Legends Cue and Snooker Club" at 17 Market Place, Ringwood and it will contain my opinion as well as factual evidence associated with my visits there and my previous experience dealing with Licensing issues.

I am an experienced Police Officer of twenty two years service and have served in a variety of roles within that time. For a period of four years from 2004 to 2008 I was engaged in a role of Licensing Officer working as part of a team in the Western Division Licensing Unit based at Hulse Road and responsible for Licensing issues in the City Centre area of Southampton including Leisure World Clubs, together with the pubs, registered clubs and off licences in the outlying Bitterne area. During this period I was involved in ensuring there was a smooth transition for premises with the implementation of the new Legislation under the 2003 Licensing Act, particularly with the changes and transfers to the new Premises Licences. On one occasion, I had cause to deal with and arrange the review of a Premises Licence for the Merryoak Public House in

Signature: Signature witnessed by:





WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Merryoak, Southampton. This public house had been involved in an escalation of incidents involving alleged drugs and public order complaints over a protracted period eventually leading to it being closed under S161(1) of the Act following a serious public order incident inside. A Licensing Panel was convened, review carried out at which I offered my collation of evidence and the resultant action led to the premises being permanently closed due to breaches of its conditions, poor management associated with the pub and potential for further disorder should it be re-opened.

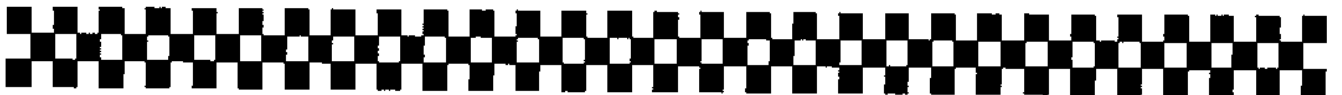
Since commencing my role as a Safer Neighbourhood Team Officer at Fordingbridge in June 2009, one of my roles has been to assist with the policing of the late night pubs and premises in both Fordingbridge and Ringwood towns. One of the premises which have come to Police notice over recent months requiring it to be more closely scrutinised by our patrols has been the Legends Cue and Snooker Club in Market Place Ringwood. I believe there has been an extension of its original licence granted allowing it to provide "late night dancing" and it has effectively become the latest closing operational premises in Ringwood and with a closure time between 0100 and 0130 hours, has been a contributory factor to the alcohol associated disorder and nuisance in the Ringwood town centre and outlying areas over the last few months.

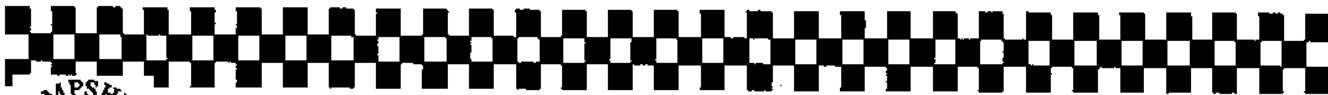
Although I have not looked through the statistics for the Ringwood town centre in relation to alcohol related nuisance/disorder issues this statement details my own most recent dealings with the issues and the premises including the serious Affray at the Club on the 14th January 2011.

At about 0100 hours on Sunday the 19th December 2010 I had been deployed to the town centre of Ringwood to monitor the closing times of Legends and patrons leaving the premises. Whilst in the market place, I was re-deployed to an incident near the bus stops by the Furlong and whilst there, I had cause to deal with a rowdy group of youths who appeared from the Meeting House

Lane direction which leads to the Market Place only a few hundred yards away. The disturbance

Signature: Signature witnessed by:





RESTRICTED

MG11
Page 3 of 10

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

caused by one of the group particularly, a very drunk female, attracted my attention and having tried to speak with her reasonably, it resulted in her arrest for a Section 5 Public Order drunkenness and abusive language offence. Following interview she admitted she had been drinking in Ringwood town centre and ended up drunk inside Legends Club where she had finished her evening. She implied she had been served within the premises while in a drunken state and only left there as it was closing.

On Saturday the 15th January 2011 together with PC 24261 SKINNER I was deployed to a report of a large fight at Legends Snooker Club in Ringwood and on arrival was made aware of a serious public order incident having taken place inside the Club.

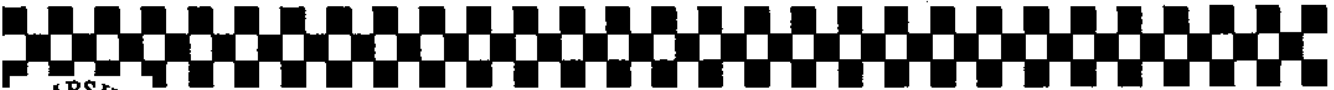
I provided a statement in relation to my later arrest of one of the alleged offenders but did not detail at the time the conditions and situation inside the Club on our arrival.

I was told there had been a party inside the premises which I believe may have been a female member of staff's 21st birthday party. My colleague PC SKINNER commented later that he had seen this female and in his opinion she was very drunk and "slumped" at the bar with a drink in her hand.

While taking the details of the persons being asked to leave the club, it was obvious to me that a large number of the 100 or so people inside the club were obviously very drunk and indeed I had to remind several to be careful exiting past me down the stairs. Many commented that there was an air of tension all night and that the trouble had been inevitable. I was also informed that despite the seriousness of the incident it had not been reported immediately and that a lot of the broken glass and blood had been cleared up by staff before Police were called/attended, potentially interfering with the crime scene at a serious assault. I was told by two persons I spoke to outside that the male eventually arrested by myself had at one stage been allowed to stand on top of a pool/snooker table and effectively appear to look to offer to fight anyone within the vicinity without

Signature: Signature witnessed by:





WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

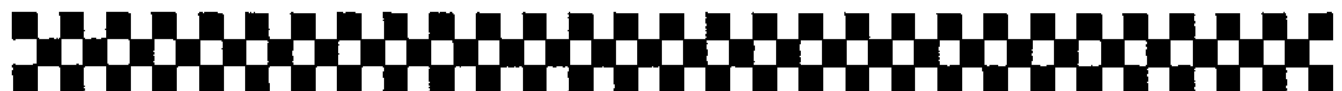
being challenged by staff. I have not viewed any CCTV to support or refute this suggestion. I later arrested the main suspect and injured male, (LANSDOWNE), who was obviously still very drunk and possibly under the influence of drugs due to his erratic behaviour from arrest in West Moors to arrival at the Police station.

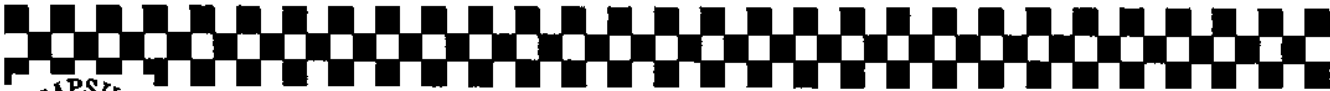
On the night of the incident, the duty Inspector, PS RAYMOND and the Tactical Patrol Team Duty Sergeant, arrived at the premises while we were dealing with removing persons from the Club. I am not aware if they considered any closure of the premises at the time under S161(1) of the Licensing Act.

On Saturday the 15th January 2011 while on a late shift from 1600 to 0200, I was asked to re-visit the Legends Club and speak with the Designated Premises Supervisor. At 2340 hours the same evening together with PC 24261 SKINNER we attended the premises and I spoke with Nicola Louise BINDEN the Designated Premises Supervisor and Manager of the Club. On entering the Club I saw a doorman wearing fluorescent jacket outside at the steps to the premises. Inside was a female member of door-staff in the initial "reception area" and the manager Nicola BINDEN. I went straight upstairs and saw another male member of door-staff within the Club which was relatively quiet with about fifty or so persons inside. There was no evidence that anyone was actually playing any pool or snooker and as far as I recollect only two tables were uncovered. The previous night, I had seen no tables with covers off to suggest they were being used for what I believed to be the purpose of the club as primarily a Pool or Snooker venue although I had attended the aftermath of the Assault/Affray incident rather than seen the Club during its normal operating routine.

From my knowledge of Licensing, I carried out a more thorough review of the facilities during our visit. I obtained the details of three registered SIA members of staff who worked for "B.K.S

Security". They were displaying their SIA cards on lanyards around their necks but within the
Signature: Signature witnessed by:





WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

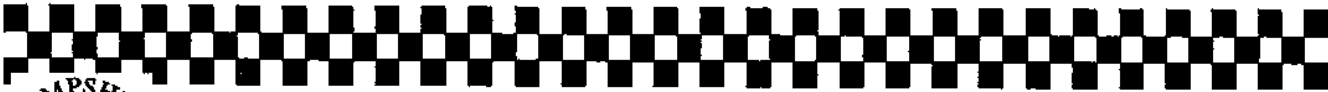
jacket of the outside staff member. I would suggest that the door staff within the club would be more readily visible inside the premises by way of fluorescent tops, fluorescent armbands or similar rather than the black uniforms they currently wear, it may deter potential issues developing. I know this higher recognisable visibility worked successfully within premises in Southampton when I was involved with Licensing issues there. There was a refusals book of sorts and it showed one refusal for that night, none the night before. My colleague discussed how many refusals he had expected over the Xmas and New Year period and there was not evidence of many for the busiest evenings of the season. There was a book, in which the door staff record their details at the start and finish of duty and their half hourly checks of fire exits and toilets.

I looked at what purported to be the "list of members book" and it appeared to have in their words "about a thousand listed members" and by their own admission three quarters of those were not live (current members) The book was dishevelled and several pages were loose giving it an unprofessional and unorganised look given that it had personal information/names of alleged members. I was told that they are currently in the process of transferring this to a new file/book which would be updated. I explained that I would expect to see a more organised list of current members and suggested that those who have not attended for a period of time should no longer be considered as members. I also suggested that the club may operate more efficiently if it was solely a "members only" club and that appropriate photo identity accompanied by home addresses were needed to obtain this membership and give the club staff or the police chance to follow up any misdemeanours with regards to future breach of club rules.

The Club displayed various signs in the entrance hall relating to Challenge 21 and being a member of the town's Pub Watch scheme. The manager expressed concerns that she did not feel "included" by other premises such as Finn MCOLLS passing any information to her about those excluded or refused entry to their premises. I also mentioned this would not adversely affect

Signature: Signature witnessed by:





WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

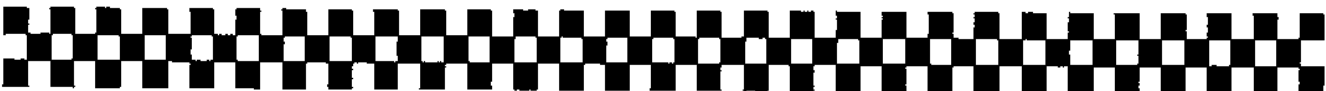
her premises as if those persons were not members of the club or considered too drunk or unruly they should be refused admission anyway. Posters were displayed at the exit point suggesting patrons leave quietly and another suggesting the premises has a zero tolerance of drugs. Another poster made reference to R.O.A.R – Right of Admission Refusal.

The “head door-staff member”, Donna PHILLIPS-ALLEN, had been explaining what measures there were and what recordings were made in the book and appeared quite aware of her role and responsibilities. I was aware that there appeared to be an almost “selective” decision made as to who could go outside and smoke then be re-admitted as she allowed one male to join a group in the smoking shelter while we were stood with her, then told another single male he could not go outside and come back in after a cigarette, offering somewhat mixed messages. I was told the club operates “no admission after midnight” and no-one was allowed inside after this time while we were there.

We spoke at length with the manager in her office where I could see a screen displaying the 16 CCTV camera views which appeared operative although I didn’t review what the quality of recordable images have been obtained regarding the previous night’s incident. I believe the only point of review is within the manager’s office although the bar staff apparently have ordinary access to the room during operating hours.

We discussed various potential ideas to improve the premises. Most of our suggestions related to bringing the club back into line with what its operating functions were initially designed to be, in that it was supposed to be a “snooker and pool” members club rather than what it now appears to have become and by her own admission, a “late night drinking and music venue” operating beyond the normal late night hours of other pubs in Ringwood. In my opinion it is being run as a “nightclub” by any other description! I have knowledge of previous issues when a Club premises

Signature: Signature witnessed by:





WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

operated in Ringwood – the “Red Rooms” on a site directly opposite Legends and there was associated public disorder connected to that premises also.

I explained again that in my opinion, Ringwood is not a place that lends itself to having a night club operation where people from outside areas will visit as an alternative to Bournemouth and Salisbury. It is still a local market town with local residents who may appreciate the facility of a snooker club where they could be members, but that as had happened the previous night, when “outsiders” from West Moors, Ferndown and other areas attend, there may be friction with other local parties. As I am not a serving Officer within Ringwood’s Policing staff, I am not in a position to comment further on any potential issues with their pubs and other licensed premises. I have however, noted an increase number of issues associated with Friday and Saturday night drinking and trouble afterwards generally and cannot say if they are attributable to Legends Club or not.

I did say to the manager that one of the main suggestions that may be considered by any subsequent review of her premises by a Licensing Panel, may be the issue over a reduction in hours to those of other premises in the area (pub opening hours). By being more organised with the membership and reviewing the accessibility of the Club to “guests” – that they must provide photographic proof and home addresses to allow signing in by members - this may be seen as a positive step to assisting in reducing issues with the premises.

I had formed the opinion quite strongly that Nicola BINDEN was allowing the Security company to determine her hours and conditions of operation rather than being employed by her to staff the security of the premises. She claimed that an application to potentially extend the hours of operation further had been submitted or suggested without her knowledge by the head of the BKS security firm she employs to keep order at the Club.

Having finished our discussions we went to leave the Club at about 0030 hours but whilst in the entrance hall I noticed the outside doorman involved in pushing away someone outside the

Signature: Signature witnessed by:





WITNESS STATEMENT

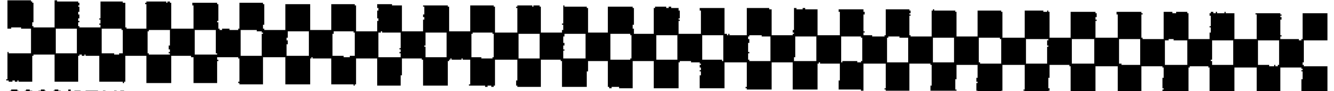
CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

premises. When I went out there were two persons who were being told they could not enter but one of them was limping from what he said was a recovering injury to his leg. Although he made no complaint of any form of assault he was obviously unhappy at the way the doorman was being with him. I had cause to tell the doorman I would escort the two away from the building. They were both drunk and unsteady on their feet with slurred speech and I told them to leave the area reinforcing the fact they would not gain admission to the club. I had cause to warn both as they eventually left the area they may face arrest if they did not comply, however, the doorman in my opinion had been "over-zealous" in his approach to them, something of which I advised him afterwards. I had earlier asked this same member of the door team, Phillip, where the nearest residential premises were in relation to the premises. He showed me the flats directly behind the rear of the club. I asked if there were many complaints from residents and he mentioned one particular individual who complained a lot lived in the block directly behind the club and commented that this person should not leave his windows open late at night, implying noise was not their problem but his for living there!

Finally in my opinion, should the premises be allowed to continue to operate under restricted hours rather than its current late night hours, it may benefit from only being allowed to provide music and dancing for parties under the Temporary Event Notice system to allow individual applications to be scrutinised by Council or Police Licensing Officers who would have access to any potential associated incidents of disorder or nuisance in the area of the Club.

This statement has been provided on request of the Licensing Unit for use with evidence they are collating about the premises and in addition to the one I submitted on the night of the Affray in relation to my arrest of LANSDOWNNE.

Signature: Signature witnessed by:



ANNEX J

PC Skinner Statement



RESTRICTED (when complete)

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN: | | |

Statement of: PC RUSSELL SKINNER
Age if under 18: 018 (if over 18 insert 'over 18') Occupation: Police service

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: Date: 08/02/2011

PC RUSSELL SKINNER

Tick if witness evidence is visually recorded (supply witness details on rear)

I am the above-mentioned person and I reside at the address overleaf.

I make this statement further to my original which was dated on 15th January 2011.

As previously stated, I entered LEGENDS SNOOKER CLUB at 00.35hrs on the 15th January 2011. On my arrival there were around 120 patron's mostly aged late teens to early 20's. I observed there were three door staff, two males and a female. The female was at the entrance to and two were in the main room. The room had a dance floor area which accounted for around a third of the floor space. In the central section were several snooker / pool tables which had covers over each. No-one was playing on them. Around the pool tables were a number of chairs and tables. Several patrons were using these. At the rear of the room was the bar area and toilets. The bar area accounted for around a third of the floor space.

A DJ was at a purpose built console adjacent to the dance floor, which had around 50 people on it. Loud dance-style music was playing and multicoloured lights were on. The room smelt of stale body odour and alcohol. The dance floor had a dark liquid on it which I considered to be blood. Around the seating area was carpet which was sticky underfoot.

Doorman; Philip BOURNE advised a fight had taken place earlier on the dance floor but those involved had already been ejected from the club. I surveyed the room and found red spots of liquid on the floor around the snooker tables, on the floor near the bar and outside the gent's toilet. I assumed this was blood. I immediately cordoned off the effected areas; however, this was hampered by uncooperative patrons due to their intoxicated condition.

Most patrons appeared intoxicated, were unsteady on their feet, had glazed eyes, and had slurred speech. There were numerous half filled glasses around the bar. Many were still consuming drinks from pint and mixer drink style glasses.

Signed : PC RUSSELL SKINNER Signature witnessed by :



HAMPSHIRE CONSTABULARY

RESTRICTED (when complete)

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Continuation of Statement of: PC RUSSELL SKINNER.....

Club staff advised that they had already attempted to remove blood from around the club prior to police arrival. I saw blood soiled blue tissues in the bins behind the bar.

I would describe the atmosphere of the club as tense and several patrons were clearly upset by police presence.

I observed an intoxicated female sitting at the bar. She was clearly under the influence. She was slumped forward and her eyes were glazed and partially closed. She was holding a mixer glass which was half filled with a brown liquid. I could smell alcohol on her breath. She advised me that she was a member of the bar staff, off duty and celebrating her 21st birthday. She told me she had been with her friends in the bar all evening. Her name was She continued to engage with bar staff while police dealt with the incident.

Later the same day I returned to the club at 23.40hrs to carry out a licence check with PC 1293 WILLSON. The club had around 60 patrons in and they did not appear in drink. The atmosphere was friendlier. Three door staff were present with one at the entrance door.

We liaised with the staff. They informed us they were now only allowing members entry and produced a membership list. It contained around 1,000 names. Staff advised only 400 were regular users of the club. It was clear the list, on printed scruffy paper was out of date. When I reviewed the refusals log it was poorly completed with minimal, if any details. The records for the previous Christmas Eve and New Years Eve only contained detail of a very limited number of refusals. I would have expected to see many more entries.

The Licensee demonstrated poor leadership and problem solving skills. She was almost in tears when challenged about her patron's behaviour and their impact on the community. She also disclosed her door security firm, a third party organisation; BKS had made representations to extend the current licence without her permission. She also advised it was an ex-doorman who had brought the guests the night before whom were responsible for the violence.

It appeared that BKS were indirectly managing the business and that bar staff were not being properly supervised, serving alcoholic drinks to clearly intoxicated patrons. The refusals register implied that intoxicated persons were being allowed entry to the club on a regular basis.

Signed : _____
PC RUSSELL SKINNER

Signature witnessed by : _____

**A
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X
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Letter to DPS 15/09/10



Hampshire Constabulary
Chief Constable Alex Marshall

Ms N Binden
Flat 1
Hazel Court
119 Broadway Lane
Bournemouth
Dorset
BH8 0AB

Lyndhurst Police Station
Pikes Hill
Lyndhurst
Hampshire
SO43 7NR

Our ref: 44080417811

Telephone: 0845 045 45 45

Direct dial: 023 9067 0903

Fax No: 023 8067 4200

Deaf/speech impaired minicom: 01962 875000

Email: amanda.barry@hampshire.pnn.police.uk

September 21st, 2010

Dear Ms Binden

On September 15th 2010 I attended Legends Cue & Sports Club with Inspector James Douglas and Pat Curran (NFDC) to discuss with you recent crime and disorder at the premises and what progress you had made in respect of recommendations made in May 2010.(letter attached) Thank you for hosting the meeting and taking the time to meet with us.

Since our last meeting you have embarked upon a refurbishment of the premises and I noted the following progress.

You keep a bound diary for the recording of your refusals and incidents; this is now used by all members of staff and not just yourself. I raised that the log needed to contain more details of which you conceded. It was also proposed that due to the logistics of the premises that a separate refusals/incident log was held by the door staff as well.

You state that you now conduct toilet checks hourly. Staff training records remain as they were and I was pleased to hear of how you cascade your training and licensing experience on to staff; however these efforts do need to be recorded more thoroughly.

You have now given written authority to staff not holding a personal licence to sell alcohol.

We discussed your staffing policy and I understand that you ensure that there is always a personal licence holder on site. Due to you losing one of your personal licence holders you are currently working a 60 hour week. This is not sustainable for yourself and consideration must be given as to the training of another member of staff to become a personal licence holder.

My previous concern in relation to the poor record keeping in the guest signing in log remains unaddressed.



You stated that instructions given by yourself to door staff had not been followed and that you would be introducing new door management that will commence on 17/9/10.

The following recent incidents of crime and disorder were discussed: On 21/8/10 at 0144 hours a disturbance at the rear of the premises. There was nothing remarked in the refusals/incident log.

On 28/8/10 0045 hours an assault inside the premises which resulted in a male being head butted and another having his finger bitten. There was nothing remarked in the refusals/incident log.

On 05/09/10 0100 hours an assault inside the premises. There was nothing remarked in the refusals/incident log.

Further to these we informed you that a local resident had complained as to the littering of broken glass in the alleyway outside your premises. We accept that there may be a possibility of the source of the glass being another premises, however due to the close proximity and the issue surrounding the management of smokers it is important that all measures are taken by yourself to ensure that this dangerous and unsightly littering ceases. You state that customers are no longer permitted to take glasses off the premises.

The management of smokers remains unresolved. Due to a noise complaint you have been advised by the Environmental Health to close your smoking shelter at the rear of your premises at midnight. This subsequently causes customers to spill out of the alleyway on to the front of the premises out of view and guardianship of the door staff. In the absence of any other solution and the prospect of a noise abatement order this advice must be adhered to. I will seek further consultation with NFDC in relation to this matter.

ACTIONS AGREED

*Refresher training to be conducted every 3-6 months and for this to be recorded. (Previously recommended and not progressed)

*The guest log to be kept in a correct and proper manner. (Previously recommended and not progressed)

*To secure another personal licence holder on staff.

*Introduce a further incident/log book to be maintained by the door staff. Both logs to be kept in a correct and proper manner.

*Introduce a new SIA registered door management team.

*No glassed to be allowed off of the premises.

*Introduce a condition of last entry by 0030.

Yours sincerely

PS Amanda Barry
Safer Streets

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Letter to DPS 19/05/10



Hampshire Constabulary
Chief Constable Alex Marshall

Ms Nicola Binden
Flat 1
Hazel Court
119 Broadway Lane
Bournemouth
Dorset
BH8 0AB

Lyndhurst Police Station
Pikes Hill
Lyndhurst
Hampshire
SO43 7NR

Our ref:
Your ref:

Telephone: 0845 045 45 45
Direct dial: 02390670903
Fax No: 023 8067 4200
Deaf/speech impaired minicom: 01962 875000
Email: amanda.barry@hampshire.pnn.pnn.uk

May 20, 2010

Dear Ms Binden

On May 19th 2010 I attended Legends Cue & Sports Club with PC Caroline Warren to discuss with you your premises licence conditions and current practices. Thank you for hosting the meeting and taking the time to meet with us.

We discussed your staffing policy and I understand that you ensure that there is always a personal licence holder on site. You do not currently hold written authorities for the staff who do not hold a personal licence to sell alcohol. This will be addressed as a matter of priority. Staff training was discussed and you provided me with a copy of you STAFF HANDBOOK. I recommend that refresher training is conducted every 3-6 months and that staff date and sign that this was completed

You keep a bound diary for the recording of your refusals and incidents. You explained that these records are kept primarily by yourself and staff report matters to you. I would advise that all staff use this log and record the refusals they make. It is also a method for you to ensure that staff are making the appropriate challenges in your absence.

I highlight a part of your operating schedule:

No intoxicating liquor shall be sold or supplied otherwise than to a member of the club (who has been a members for at least two days or whose nomination or application for a membership was made at least two days before his admission) servants of the club or a guest of such member bona fide entertained by him at his expense or a person whose admission to the club premises is provided by the rules of the said club.

A list of names and addresses of all members of the said club shall be kept on the premises and produced on demand for inspection by a constable in uniform.

Persons shall not be admitted to membership without an interval of two days between nomination and admission.



With this in mind I raised my concern at the poor record keeping of the guest signing in log. I noted that it appeared to be common practice not to record the member of which the guest was being signed in by. The member's signature was rarely recorded and often no address details were recorded. The implications of poor records were discussed and you made assurances that the log would be kept in a proper manner.

As stipulated in your licence you are required to employ door staff during all regulated entertainment when that activity will be provided beyond midnight from 2200 hours. In practice you employ SIA registered door supervisors on Friday and Saturday evenings from 2100 hours. I viewed and took note of the SIA ID of the three door supervisors you currently employ from Guardforce.

We discussed your drug policy and you stated that you conduct toilet checks and that the door staff perform random searches. You disclosed that the male toilets are prone to criminal damage and you suspect that drug use may take place there; we recommended that you build upon your current practices and increase your toilet checks and random searches. In the event of a positive search you were advised to contact the police, secure the controlled substance in the safe and endeavour to keep the offending customer on site. If not possible provide all available evidence to identify the suspect to the police. I spoke about the drug operations that we conduct in partnership with our local neighbourhood teams; you welcomed any such initiative on your premises.

You operate Challenge 21 as your proof of age scheme. You currently have over 1000 members and you only accept photo ID driving licence and passport as identification. I recommend the use of an ultra violet light to check the authenticity of such ID, this can also be use to check currency.

ACTIONS AGREED

- *To provide a written authority by yourself to those staff not holding a personal licence to sell alcohol.
- *Refresher training to be conducted every 3-6 months and for this to be recorded.
- *For all staff to record the refusals that they make and incidents to note,
- *The guest log to be kept in a correct and proper manner.
- *To increase toilet checks and random searches.

The Licensing Act 2003 places a legal duty upon you to take steps to promote your licensing objectives; these recommendations should assist you in doing so.

Yours sincerely

PS Amanda Barry
Safer Streets

Licensing Act 2003

Application for (s.51) Review of a Premises Licence

An application has been received for the review of a Premises Licence Number: **704/2** for
**Legends Cue And Sports Club, First Floor, 17 Market Place,
Ringwood, BH24 1AN**

The requested Review is based on three of the licensing objectives:

**The Prevention of Crime and Disorder
The Prevention of Public Nuisance
The Protection of Children from Harm**

Any person wishing to make representations in relation to this application may do so by writing to: Licensing Services, New Forest District Council, Beaulieu Road, Appletree Court, Lyndhurst, Hampshire, SO43 7PA. Representation must be made within 28 days from the date of this notice.

A copy of the application for review of the above licence is kept by Licensing Services, New Forest District Council, Beaulieu Road, Appletree Court, Lyndhurst, Hampshire, SO43 7PA. The application can be viewed Monday to Friday, 09.30hrs to 4.00hrs, except Bank Holidays.

It is an offence knowingly or recklessly to make a false statement in connection with an application. The maximum fine for which a person is liable on summary conviction for making a false statement is a Level 5 fine on the standard scale.

Dated: 11/02/2011

APPENDIX 2

Sarah Wilson

From: Earl, Marilyn [marilyn.earl@hants.gov.uk]
Sent: 15 February 2011 11:57
To: Licensing e-mail address
Subject: RE: Application: Review of Premises Licence (S51) Ref: LICPR/05/00466 - LEGENDS CUE AND SPORTS CLUB, FIRST FLOOR, 17 MARKET PLACE, RINGWOOD, BH24 1AN

Hello Sarah

I confirm that we do not wish to make a representation at the hearing.

Regards
Marilyn

Marilyn Earl
Child Employment Officer (South Hampshire)
Safeguarding Unit
Children's Services Department
Winchester Local Office
Clarendon House
Monarch Way
Winchester SO22 5PW
Tel: 01962 876301
Fax: 01962 842762
e-mail: marilyn.earl@hants.gov.uk

From: Sarah Wilson [mailto:Sarah.Wilson@NFDC.gov.uk] **On Behalf Of** Licensing e-mail address
Sent: 15 February 2011 10:33
To: Earl, Marilyn
Cc: Paul Weston
Subject: RE: Application: Review of Premises Licence (S51) Ref: LICPR/05/00466 - LEGENDS CUE AND SPORTS CLUB, FIRST FLOOR, 17 MARKET PLACE, RINGWOOD, BH24 1AN

Hello Marilyn

Thank you for your email below

I note that you have raised concerns regarding adequate measures in place for the protection of children from harm at these premises.

Please confirm whether you wish to make a relevant representation at the hearing. If so, please provide further details of the representation you wish to make at the hearing and advise us of your proposals to adequately protect children from harm and satisfy your concerns.

Many thanks,

Sarah Wilson
Licensing Assistant
Licensing Services
Tel: 023 80 285293 HPSN: 8777 5293
Fax: 023 80 285596
Email: sarah.wilson@nfdc.gov.uk

107

15/02/2011

www.newforest.gov.uk

From: Earl, Marilyn [mailto:marilyn.earl@hants.gov.uk]
Sent: 15 February 2011 10:12
To: Licensing e-mail address
Subject: RE: Application: Review of Premises Licence (S51) Ref: LICPR/05/00466 - LEGENDS CUE AND SPORTS CLUB, FIRST FLOOR, 17 MARKET PLACE, RINGWOOD, BH24 1AN

Hello

Regarding the application for a review of premises licence for the above, this is to notify you that I would have grave concerns as to whether there are adequate measures in place to safeguard children.

Marilyn

Marilyn Earl
 Child Employment Officer (South Hampshire)
 Safeguarding Unit
 Children's Services Department
 Winchester Local Office
 Clarendon House
 Monarch Way
 Winchester SO22 5PW
 Tel: 01962 876301
 Fax: 01962 842762
 e-mail: marilyn.earl@hants.gov.uk

From: licensing@nfdc.gov.uk [mailto:licensing@nfdc.gov.uk]
Sent: 11 February 2011 10:20
To: Child Protection
Subject: Application: Review of Premises Licence (S51) Ref: LICPR/05/00466 - LEGENDS CUE AND SPORTS CLUB, FIRST FLOOR, 17 MARKET PLACE, RINGWOOD, BH24 1AN

To:	The Responsible Authorities
Our Ref:	LICPR/05/00466 - SW
Date:	11 February 2011
Application Type:	Review of Premises Licence (S51)
Premises Details:	Legends Cue and Sports Club Legends Cue And Sports Club, First Floor, 17 Market Place, Ringwood, BH24 1AN
Applicant Details:	Bindle Ltd Flat 1 Hazel Court 119 Broadway Lane Bournemouth BH8 0AB

LICENSING ACT 2003

108

15/02/2011



New Forest
DISTRICT COUNCIL

**NEW FOREST DISTRICT
COUNCIL**

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Statement of Edward Vandyck

Age: over 18 yrs

Occupation: SEHO, NFDC

This statement consists of 2 pages and is signed by me. It is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything, which I know to be false or do not believe to be true.

Dated the eleventh day of March 2011

Signature

I am employed as a Senior Environmental Health Officer by New Forest District Council, and have undertaken that work in this District for 12 years. My duties include the investigation of nuisance complaints.

During the last six months my investigations have established that significant noise nuisance up to two o'clock in the morning was being caused to nearby residents from customers arriving at, leaving or remaining outside the premises.

Following complaints made by residents in George Mews, regarding noise and anti-social behaviour late at night from Legends Snooker Club customers, I undertook noise monitoring from an affected residential property on Friday evening, 30 July 2010, from 23:35hrs to 01:45hrs. The complainants reported the noise problem occurred every week on both Friday and Saturday nights.

From within one of the closest properties in George Mews, I was able to establish that the car park at the rear of the Legends premises was clearly and in the great majority being used by customers of the venue. The customers were congregating from approximately midnight, principally in the area between the smoking shelter and the entrance to the club, which is located at the rear of the building away from the Market Place. This area is directly surrounded and substantially overlooked on three sides by residential property, and could be characterised as an otherwise quiet back alley and private parking area off the Market Place.

On the 30th July, I witnessed disturbing noise levels from Legends' customers reaching complainant's property throughout the visit. I noted that between 10 and 30 people were on average outside at any one time up to 01:10hrs. Between 01:20 - 01:30hrs there were half a dozen or so. Many customers were smoking throughout that time, with noisy conversation and occasional yelling by those outside. Noise levels of up to 58 dB from loud talking and shouting were measured after 00:30hrs behind a window partially open for ventilation in a bedroom. The noise was clearly audible with the double glazing closed, and clearly at a level defined in WHO guidance as causing sleep disturbance. The noise could clearly be heard through windows on the opposite side of the dwelling, away from Legends.


Signature

Signature Witnessed by

Signed:

Dated:

109

 New Forest DISTRICT COUNCIL	NEW FOREST DISTRICT COUNCIL
New Forest District Council – Statement of Witness (Continuation) Page: No.: 1	
Continuation Statement of: Edward Vandyck	
<p>From my observations on those two nights, I can be confident that a number of properties were being subject to significant noise nuisance such as to disturb sleep, and that a public noise nuisance was probably being caused. Environmental Protection continued to work with the venue to address the noise problem.</p> <p>As a consequence of the second monitoring visit, the management of Legends then proposed further measures to prevent noise nuisance, including:-</p> <p>The venue to close at 01:00hrs; two Door staff to control customers access to the alleyway leading to the club entrance, with a barrier at the Market Place end, between 00:00hrs and 01.15hrs; No Admission or re-admission after 00:00hrs.</p> <p>Through the recent winter, complainants to Environmental Health have noted some reduction in people noise from customers outside Legends, particularly between midnight and 01:00hrs. However, complaints of noise nuisance are still being made, particularly concerning noise after 01:00hrs from customers leaving the premises. A further nuisance assessment will shortly be undertaken to establish the level of noise nuisance occurring. The noise nuisance complaints this year have been received from 3 properties in George Mews and one other nearby property.</p> <p>Subject to further assessment, I can comment that while significant steps have been taken to improve the management of customers, the current operation of the premises makes it possible that nearby residents will continue to be subject to regular noise nuisance in the early hours of Saturday and Sunday mornings.</p> <p>Given the relatively quiet location, the current use of this premises, and also the noise impact I have described above, I believe the rear of this premises is an inappropriate location for an entrance used up to 02:00hrs by customers and staff.</p>	

Signature

Signature Witnessed by

Signed:

Dated:

APPENDIX 3

* Review Supporter.

**14 The George Mews
Ringwood
Hampshire BH24 1AR**

21st February 2011

Licensing Services NFDC
Appletree Court
Beaulieu Road
Lyndhurst,
Hants S043 7PA



Lic/No 704/2 - Review of Premises Licence of Legends Cue & Sports Club.

Dear Sirs,

This letter is to lodge my objection to the renewal of the Licence for Legends.

My wife and I moved in to the George Mews at the end of August 2009. We knew that there was a cue & sports club, but had no idea that it was a night club at the weekend, had we known we would not have retired here.

The atmosphere on Friday and Saturday nights is threatening. We do not venture out on these nights. It is extremely unpleasant to see the vomit and beer cans the following morning.

Despite the explicit and tasteless warning notices on the approach wall, which are totally unacceptable, they make no difference at all. The noise and shouting of the patrons arriving and departing is totally unacceptable. I am unable to have a decent night's sleep on a Friday and a Saturday night. The noise begins at 23.00 and ceases at 01.30. This is totally unfair to the residents of the Mews and surroundings. This whole situation lowers the tone of the New Forest town of Ringwood.

In anticipation of a satisfactory outcome.

Yours faithfully,

Raymond Davis

* Support of Review

Sarah Wilson

From: Paul Weston on behalf of Licensing e-mail address
Sent: 04 March 2011 16:15
To: Sarah Wilson
Subject: FW: Legends Sports and Cue Club. Market Place , Ringwood
Importance: High

Paul Weston
Licensing Officer
Licensing Services
Tel: 023 8028 5505 / HSPN: 8 777 5449
paul.weston@nfdc.gov.uk / www.newforest.gov.uk

-----Original Message-----

From: Ann Tomlinson
Sent: 04 March 2011 16:12
To: Licensing e-mail address
Subject: Legends Sports and Cue Club. Market Place , Ringwood
Importance: High

Review of Premises Licence (S51) (Licensing Act 2003) Legends Cue and Sports Club, First Floor, 17 Market Place Ringwood Hants BH24 1AN

In connection with the above forthcoming review, I would like to submit my representation on the grounds Of Prevention of Crime and Disorder, and Prevention of Public Nuisance.

I have lived at the rear of the above premises for 8 yrs. In that period, over time, there has been an increase in the amount of public nuisance and unsocial behaviour, due in the most part to the long licensing hours and the no-smoking ban, which drives, drunken youths, in large numbers to the rear of the club, till the early hours of the morning. On several occasions, too numerous to mention the Police have had to be called, to stop the noise and trouble that occurs, almost every weekend of the year, regardless of the weather.

Large numbers of people, gathering outside, screaming and shrieking until 2 or 3 am, and also to be found urinating and taking drugs, in the entry way, is simply not acceptable in this environment. This is for the most part a quiet residential area, to the rear of the Market Square, with several retired and elderly residents .

This is not a Sports Club in the real sense, it is simply a drinking club for the young people, with a licence that far outweighs the needs of Ringwood, which has to my knowledge at least 5 licensed premises of one kind or another, within a 200sq yd area.

I would therefore urge the licensing committee, to revoke this license forthwith, due to the long standing list of complaints over the last 5-6 yrs.

Ann and John Tomlinson
Wardour House
The Bickerley
Ringwood. BH24 1ET

8/03/2011 * Support of Review *
HANDLEY COURT
THE BICKERLEY
RINGWOOD
BH24 1EF

LICENSING
SERVICES
10 MAR 2011
RECEIVED

Dear Sir

We are Owners of 15 The George
New Market Place, We have suffered
over the years from the Legends Pub
& sports club.

1/ Shouting screaming & shouting
foul language from both males &
females.

2/ Urinating, vomiting & fighting again
by both sexes, & this goes on until
the early hours every weekend &
Bank Holidays.

Yours faithfully

* Support of Representation *

TEL

E-MAIL

1

WILLIAM G. SUMMER
MORANT HOUSE
DEWEYS LANE
THE BICKERLEY
RINGWOOD BH24 1ETMr Paul

Mr Paul Weston
Licensing Officer, Licensing Services
New Forest District Council
Appletree Court, Beaulieu Road
LYNDHURST SO43 7PA

Your Ref: PW/LICPR/05/00466/SW

04 March 2011

Dear Mr Weston,

**Review of Premises Licence (S51) Licensing Act 2003
Legends Cue & Sports Club, First Floor, 17 Market Place, Ringwood, Hampshire,
BH24 1AN**

Legends has been a thorn in our side for over seven years. When we moved here, we supposed that Legends wouldn't be a problem as snooker should be quiet enough. Then it was turned into a nightclub with rowdy drunks of both sexes being totally unruly and extremely noisy, but at least it closed at midnight. Then, the powers that be, obviously no one living in close proximity, decided to extend the hours until 2 am.

The smoking ban means that there are groups of up to 20 smokers outside the entrance in the car park smoking and talking often quite loudly, so there is considerable noise not just at closing time but all evening. The entrance to Legends is not in the Market Square but in the car park behind which is bounded on 3 sides by residential properties including ours as you can see from the attached photographs. Two of our bedrooms directly overlook the car park and the entrance to Legends. On Friday and Saturday nights the noise is awful. At turning out time, there are girls screaming, car engines revving, doors slamming, etc. We can no longer have our bedroom windows open because of the noise.

We are embarrassed to have friends stay over the weekend as they are awakened by the general noise coming from the Legends' patrons. They ask how we put up with it....Good question.

If we sell our house, we would obviously have to declare the 'nuisance' which would devalue our property considerably. We believe Legends should not be licensed because of the general disorder and public nuisance caused by its patrons in this residential area.

Yours sincerely,



115

Sarah Wilson

From: William G Summer [mailto:]
Sent: 04 March 2011 14:15
To: Licensing e-mail address
Subject: Objection to Legends Licence
Attachments: SD530066.JPG; SD530067.JPG; SD530068.JPG; Letter to Paul Weston - Licensing Officer, NFDC.docx

Dear Mr Weston,

I have attached a letter of objection to Legends' licence as well as 3 photographs taken from a bedroom window overlooking their entrance and car park.

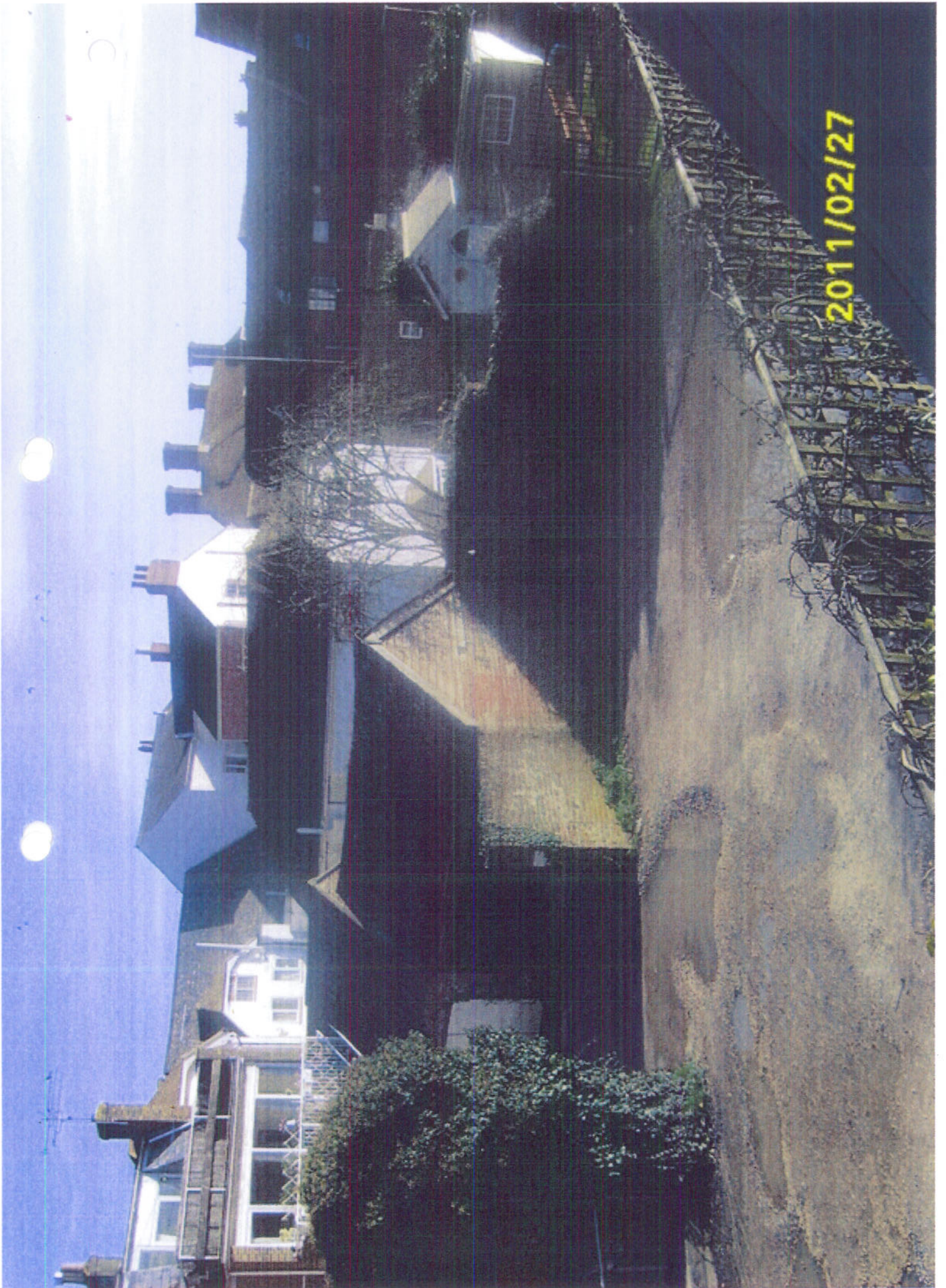
I would appreciate it if you could acknowledge receipt.

Yours sincerely,

WG Summer

116

04/03/2011







2011/02/27

119

* Support of Review

Sarah Wilson

From: Jo Stannard [Jo.Stannard@Ringwood.gov.uk]
Sent: 11 March 2011 15:30
To: Licensing e-mail address
Subject: LICPR/05/00466 - representation from Ringwood Town Council

Attachments: Legends Licence Review.doc; legends correspondence - signatures removed.pdf

Please find attached the Town Council's representation regarding the premises licence review for Legends Cue and Sports Club, together with copies of supporting statements from members of the public living in the area surrounding the premises.

Jo

Jo Stannard
Deputy Town Clerk
Ringwood Town Council
71 Christchurch Road
RINGWOOD
BH24 1DH
Tel: 01425 473883
Email: jo.stannard@ringwood.gov.uk

Visit www.ringwood.gov.uk

120

14/03/2011

Licensing Act 2003 – Review of Premises Licence (S51)
Legends Cue and Sports Club, First Floor, 17 Market Place, Ringwood, BH24 1AN
Ref: LICPR/05/00466

Ringwood Town Council welcomes the review of the abovementioned premises licence lodged by Hampshire Constabulary.

The Town Council has been involved in discussions regarding issues of public nuisance associated with the premises since 2007, and more recently since October 2010 following receipt of a petition from residents living in the area surrounding the premises.

In November 2010, the Town Council appointed Cllr Woodfield to attend meetings relating to the premises and to be the point of contact for residents. During the past few months Cllr Woodfield has received various complaints from residents regarding an unacceptable level of noise, public disorder and nuisance. She has liaised with the District Council's Licensing and Environmental Health departments and has provided evidence on behalf of the affected residents.

The following is a summary of issues that have been brought to the attention of the Town Council, most of which are outlined in the attached letters:

- Excessive noise in the early hours of the morning (peaking at 1.30am) – loud music, swearing, shouting, arguing, fighting, large groups gathering, threatening behaviour – this disturbs residents and makes some fear for their safety.
- Litter and debris – cigarettes, broken bottles and glasses, urine, excrement and vomit – this is unsightly and hazardous to health, both to local residents and visitors to the town.

The Council is concerned that the entire nature of the business in the premises has changed significantly from a snooker club to a nightclub/disco. The name "Legends Cue and Sports Club" is misleading and does not reflect the true nature of the business.

The Town Council is of the opinion that the current operation of the premises infringes or violates the following licensing objectives:

The Prevention of Crime and Disorder
The Prevention of Public Nuisance
The Protection of Children from Harm

and **RECOMMENDS** that, in order to address the concerns of residents and the Police and to prevent any reoccurrence of the current issues in the future, **THE PREMISES LICENCE BE REVOKED.**

11th March 2011

Jo Stannard
Deputy Town Clerk
on behalf of Ringwood Town Council

Flat One
6a Market Place
Ringwood
BH24 1AW
1st March 2011

Dear Councillor Woodfield,

I, unfortunately live in an upstairs Flat, opposite the Legends Cue and Sports Club. Every Friday and Saturday I live in fear of the fights, police intervention, running away from the fights, the bad language and the constant dread of a broken window because of bottles in the hands of drunken bodies.

I have worked in the hospitality trade for years and am well aware of possible trouble erupting because of drink. However I came to Ringwood to be near my family 8 years ago and picked the flat I am in because of its close proximity to the shops. Now I really dread the weekends and try to be away as often as possible I love Ringwood and don't want to move and appreciate the presence of the police each weekend but seriously object to the fact that they have to be there constantly.

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My sister comes regularly from Scotland and is appalled by the nuisance factor. I feel very sorry for any parents of children who live in the Square and feel sad that such a lovely area is being turned into a no-go weekend area. Any help you can give to alleviate this problem Councillor Woodfield would be deeply appreciated.

Yours sincerely

WILLIAM G. SUMMER
MORANT HOUSE
DEWEYS LANE
THE BICKERLEY
RINGWOOD BH24 1ET

March 1, 2011

Your Ref: LICPR/05/00466 Legends Cue & Sports Club Licence Review

Dear Councillor Woodifield,

Legends has been a thorn in our side for over seven years. When we moved here, we supposed that Legends wouldn't be a problem as snooker should be quiet enough. Then it was turned into a nightclub with rowdy drunks of both sexes being totally unruly and extremely noisy, but at least it closed at midnight. Then, the powers that be, obviously no one living in close proximity, decided to extend the hours until 2 am.

The smoking ban means that there are groups of up to 20 smokers outside the entrance in the car park smoking and talking often quite loudly, so there is considerable noise not just at closing time but all evening. The entrance to Legends is not in the Market Square but in the car park behind which is bounded on 3 sides by residential properties including ours as you can see from the enclosed photographs. Two of our bedrooms directly overlook the car park and the entrance to Legends. On Friday and Saturday nights the noise is awful. At turning out time, there are girls screaming, car engines revving, doors slamming, etc. We can no longer have our bedroom windows open because of the noise.

We are embarrassed to have friends stay over the weekend as they are awakened by the general noise coming from the Legends' patrons. They ask how we put up with it....Good question.

If we sell our house, we would obviously have to declare the 'nuisance' which would devalue our property considerably. We believe Legends should not be licensed because of the general disorder and public nuisance caused by its patrons in this residential area.

Yours sincerely,

Wardour House
Deweys Lane
Ringwood. BH24 1ET
(the rear of the premises in question)

Cllr B Woodifield

Ref LICPR/05/00466 Legends Sports Club, 17 Market Place Ringwood.

To whom it may concern,

My husband and I have for 5 or more years had to endure constant disturbance, very late at night, 12 months of the year, from the above premises, and it is getting worse. The drunken screaming and shouting, with the use of foul and unacceptable language is just one reason why the license should be revoked. I had to call the police, on an occasion just recently because a girl was screaming outside my house, saying she was lost. A gang of her friends had 'chased' her there from Legends. It was 3oclock in the morning, and they were all drunk, and very abusive.

Numerous complaints about the noise are endorsed by complaints about the congregating of large numbers of youths, some of whom are undoubtedly dealing in illegal substances, and urinating against the various nearby premises. This is another valid reason, for the license to be removed.

There is no need for another licensed premises within the Market Square, there are currently to my knowledge 7 licensed premises including pubs and restaurants) within a 200yd radius. They in total do not generate the noise and disturbance that Legends does.

Therefore the grounds of the review ie Prevention of Crime and Disorder, Public Nuisance, and Protection of Children, are valid reasons for removing this license. And we urge you to do so.

Ann Tomlinson

John Tomlinson

02 MAR 2011

Dear Barbara Woodfield

I am writing to you further to the letter you posted through our door at number 8 The George Mews regarding Legends Snooker Club. I am a Detective Constable for Hampshire Constabulary and a few days ago I was asked to do a victim impact statement in relation to the disorder we have experienced outside of our home. I have completed this statement and provided it to PC Linford at Ringwood Police Station.

I can put this in a letter form for if you require which would read as follows -

I moved into my current address in November 2005 with my husband. The house we live in is a town house with our bedroom situated on the ground floor, a kitchen area on the middle floor and a living room on the top floor. The windows to each level of the house face out onto an alleyway which is called the George Mews. This alleyway is used as access for George Mews Residents and at the end of the alleyway to the right side is a gate leading into the George Mews area. On the left side at the end of the alleyway is a car park to Legends and also the entrance to the club. This alleyway is therefore used by persons attending and leaving the snooker club.

When I first moved into the property I thought that it would be ok to live close to a Snooker club and at the time even thought that visitors from male members of my family would enjoy going to the club for a game of snooker.

For the first year or two the noise was manageable and we accepted that we lived in the Town Centre and this was something that was, although sometimes annoying, it did not affect our private life greatly. I believe this situation changed when the new licensing laws changed and Legends obtained a later licence.

The noise and disorder increased after this time, it became more regular and at unsociable hours of the day. The noise and disorder is always on a Friday or Saturday evening, or a public holiday. The times of being disturbed by the disorder are normally between the hours of 2330 and 0130 although the latter time is more the regular time of the disorder.

When the disorder worsened which I describe as effecting our home and personal life the residents joined forces and complained to the Environmental Health, Ringwood Council and the Police. Sadly after a number of meetings it appeared that nothing could be done to change the licensing hours and I feel that the residents probably gave up trying, this was after around 1 to 2 years.

The public disorder I have experienced has been from persons talking loudly and loitering through to hearing and witnessing people fighting.

The lower level public disorder does disturb me from sleep on a regular basis and although annoying to be awoken, it is not as disturbing as the violent incidents heard and seen. To alleviate being awoken from the lower level noise I often wear ear plugs on a weekend night or when there is a feel that it is going to be a noisy night and this does help. This regular occurrence of being disturbed has happened I estimate on around 2 weekends out of 4 over the last 3 years or more and is worse in the summer months.

What is disturbing is the violent arguments and fights being heard, sadly, which is also on a regular basis. I would estimate hearing arguments, fighting and disorder on around 1 or 2 weekend nights a month. These arguments have disturbed me from my sleep and sometimes quieten down on people leaving the alleyway or being moved on by bouncers. On occasions however the public disorder has continued for long periods of time for example 10 minutes or more, this has been arguments between couples or groups. It can be very disturbing when I hear persons screaming, crying, swearing, threatening, shouting and on occasions I have had concern for person's unknown to me safety. When this has occurred I have got up to monitor situations and view them out of my kitchen window. On occasions when the situation has not calmed down and progressed to the use of and threatening the use of violence I have called the police.

I have telephoned the police I estimate to be 2 or 3 times in the last 6 to 12 months. When I have called the police the situations have been what I describe as out of control and requiring police assistance. These incidents have involved large groups of people shouting swearing, threatening, pushing and hitting each other.

On a few occasions that have not been what I describe as out of control, I have spoken with people in the alleyway asking them to keep the noise down and to move on and I have been verbally abused, being told things like " (swear words removed) " since these occasions I have not gone out into the alleyway.

On one occasion I witnessed my neighbour, at number one being surrounded by a group of people and it appeared to me that they were threatening him and I presumed this from their stance and body language and the shouting I heard. On this occasion I called the police as I feared they were going to attack him.

My husband had his car damaged on one occasion, this was not reported to the police as we thought how would anyone be identified as being responsible as we found the damage in the morning.

There are regularly empty bottles, glasses, rubbish, the smell and sight of stale urine and sick in the alleyway on a weekend morning which is unpleasant.

The disturbance does still continue as described above. Since Legends have provided bouncers in the alleyway and put barriers up on a weekend night the

situation has improved slightly but by no means has it alleviated the disorder that occurs.

I do believe that we have come to accept that this is what we have to put up with and we have found ways in dealing with the disorder, like wearing ear plugs, trying to ignore the shouting and swearing until it reaches a point where it sounds out of control. During the rest of the week living at the George Mews is a pleasure.

If you would like to discuss this further with me please feel free to contact me.

Kind Regards

Kat Griffith

Jo Stannard

From: Barbara Woodfield
Sent: 10 March 2011 09:42
To: Jo Stannard
Subject: RE: ref; LICPR/05/00466

From: Nicola Pepperell [mailto:]
Sent: 09 March 2011 16:44
To: Town Council
Subject: ref; LICPR/05/00466

No. 6 The George Mews
Ringwood,
Hants,
BH24 1AR

Wednesday 9th March 2011

RE; Licensing Act 2003-Review of Premises Licence (S51)
Legends Cue and Sports Club First Floor 17 Market Place Ringwood

REF: LICPR/05/00466

To whom it may concern,

I have been a resident of The George Mews for 4 years.

During my 4 years I have witnessed many problems emanating from Legends Cue and Sports Club. I wish to bring the Council's attention to a few;

- * At night, walking to my own home I feel extremely unsafe as a result of the many groups of intoxicated people entering and leaving the said club.
- * I have to walk past people being sick and urinating down the lane, at all hours of the night.
I appreciate that not all of these people are leaving the said club, however it is utterly disgusting that this is allowed to continue to happen, and I should have to put up with it just yards away from my own front door.
- * The amount of litter, beer cans, broken glass. (Danger to the people and the pets of The George Mews residents)
- * I have to explain to the club's security, who gate off the end of the lane (the lane that I have right of way to access my own property) who I am in order to get into my own home.

* My husband has been challenged and shouted at by the club's security.

Quote: "Where do you think your going?"

It is completely unacceptable that myself or my husband be challenged by anyone, when trying to access our own property and home.

* The music is played at ridiculous volume until gone 1pm on Friday and Saturday nights.

I do hope you consider the issues I have raised in this letter, so that not only George Mews residents but the many people that own homes in the town centre, can live their lives peacefully and without fear.

Yours sincerely

Mrs N Pepperell

APPENDIX 4

Bindle Ltd
Flat 1
Hazel Court
119 Broadway Lane
Bournemouth
Dorset
BH8 0AB

Our Ref: PW/LICPR/05/00466/SW
Your Ref:

14 February 2011

Dear Sir/Madam

Licensing Act 2003

Premises: Legends Cue & Sports Club, First Floor, 17 Market Place, Ringwood, Hampshire, BH24 1AN

Licence No: 704/2

Review of Premises Licence (Section 51).

I am writing to confirm that we have received an application for review of the above premises from the Police.

You should also be in receipt of a copy of the review application advising you on the grounds in which this request has been made.

The Licensing Authority has a duty under the above Act to display a notice regarding this review at, on or near the site of the premises and where it can be conveniently read by the public. This notice was put up outside your premises on the 11 February 2011 and it must remain on display for a period of 28 consecutive days.

The advertisement gives responsible authorities and interested parties the opportunity to make representations about the application.

If you wish to make contact with the Police to discuss the grounds of the review, please contact them direct on telephone number, 0845 045 45 45 and speak with Sgt Tim Adams at Romsey Police Station. If after having a discussion it is felt that the review could be withdrawn, we will be notified accordingly of this by the Police and this will avoid the requirement of a hearing.

If in the meantime, you have any queries regarding this application, please do not hesitate to contact us.

Yours sincerely

Paul Weston

Licensing Officer
Licensing Services
Tel: 023 8028 5505
Fax: 023 8028 5596
Email: licensing@nfdc.gov.uk

c.c - Bindle Ltd, Legends Cue and Sports Club, First Floor, 17 Market Place, Ringwood, BH24 1AN



Public Health & Community Safety

Bindle Ltd
Flat 1
Hazel Court
119 Broadway Lane
Bournemouth
Dorset
BH8 0AB

Our Ref: PW/LICPR/05/00466/SW
Your Ref:

15 March 2011

Dear Sir/Madam

SECTION 51 - REVIEW OF PREMISES LICENCE

Legends Cue And Sports Club, First Floor, 17 Market Place, Ringwood, BH24 1AN

This letter is to notify you that following a formal request for the review of the premises licence by Hampshire Constabulary, further letters have been received by this office in support of the above, four from local residents, the Town Council and Environmental Health Pollution.

Brief details are based on one or more of the four licensing objectives, mainly the prevention of crime and disorder and the prevention of public nuisance. Many letters make mention to the following:

- Large groups of patrons from the premises gathering outside the premises shouting, screaming, using foul language, urinating, vomiting and fighting which goes on until the early hours of the morning normally on weekends and Bank Holidays.

The Panel will hear the grounds of your review and from persons making representations. Following the hearing the Panel will determine the matter.

You will be notified of a suitable date for hearing and served with additional papers in due course.

Yours faithfully

Paul Weston

Licensing Officer
Licensing Services

Tel: 023 8028 5505
Fax: 023 8028 5596
Email: licensing@nfdc.gov.uk

c.c. Legends Cue & Sports Club, First Floor, 17 Market Place, Ringwood, Hampshire, BH24 1AN

